Compliance Summary

June 2011

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	452	44	90%	819	26	96%	415	15	96%	1	0	100%
Tulsa 2	395	21	94%	674	9	98%	9	0	100%	1	0	100%
Tulsa 3	566	44	92%	865	25	97%	383	13	96%	14	1	92%
Tulsa Total	1,413	109	92%	2,358	60	97%	807	28	96%	16	1	93%
Sand Springs	61	3		88	2	96%	0	0	N/A	0	0	N/A
Jenks	31	2		34	2	93%	0	0	N/A	0	0	N/A
Bixby	52	7		42	3	89%	1	0	100%	0	0	N/A
Total Non-Beneficiary	144	12		164	7	93%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:26

Dispatched to On Scene: 5:54

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

June 2011

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	822	61	92%	1,424	27	98%	62	6	90%	0	0	N/A
Oklahoma City 2	808	72	91%	1,299	27	97%	48	4	91%	1	0	100%
Edmond	135	10	92%	201	9	95%	17	2	88%	0	0	N/A
Total OKC & Edmond	1,765	143	91%	2,924	63	97%	127	12	90%	1	0	100%
Warr Acres	33	0		42	0	100%	0	0	N/A	0	0	N/A
Bethany	52	4		103	2	96%	2	0	100%	0	0	N/A
Mustang	22	2		21	0	95%	0	0	N/A	0	0	N/A
The Village	20	1		42	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	2	0		5	0	100%	0	0	N/A	0	0	N/A
Yukon	70	4		80	3	95%	21	1	95%	0	0	N/A
Total Non-Beneficiary	199	11		293	5	96%	23	1	95%	0	0	N/A
Piedmont	4			3			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:17

Dispatched to On Scene: 5:38

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

June 2011

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	**Late**	**%**
District 1	452	44	90%
District 2	395	21	94%
District 3	566	44	92%

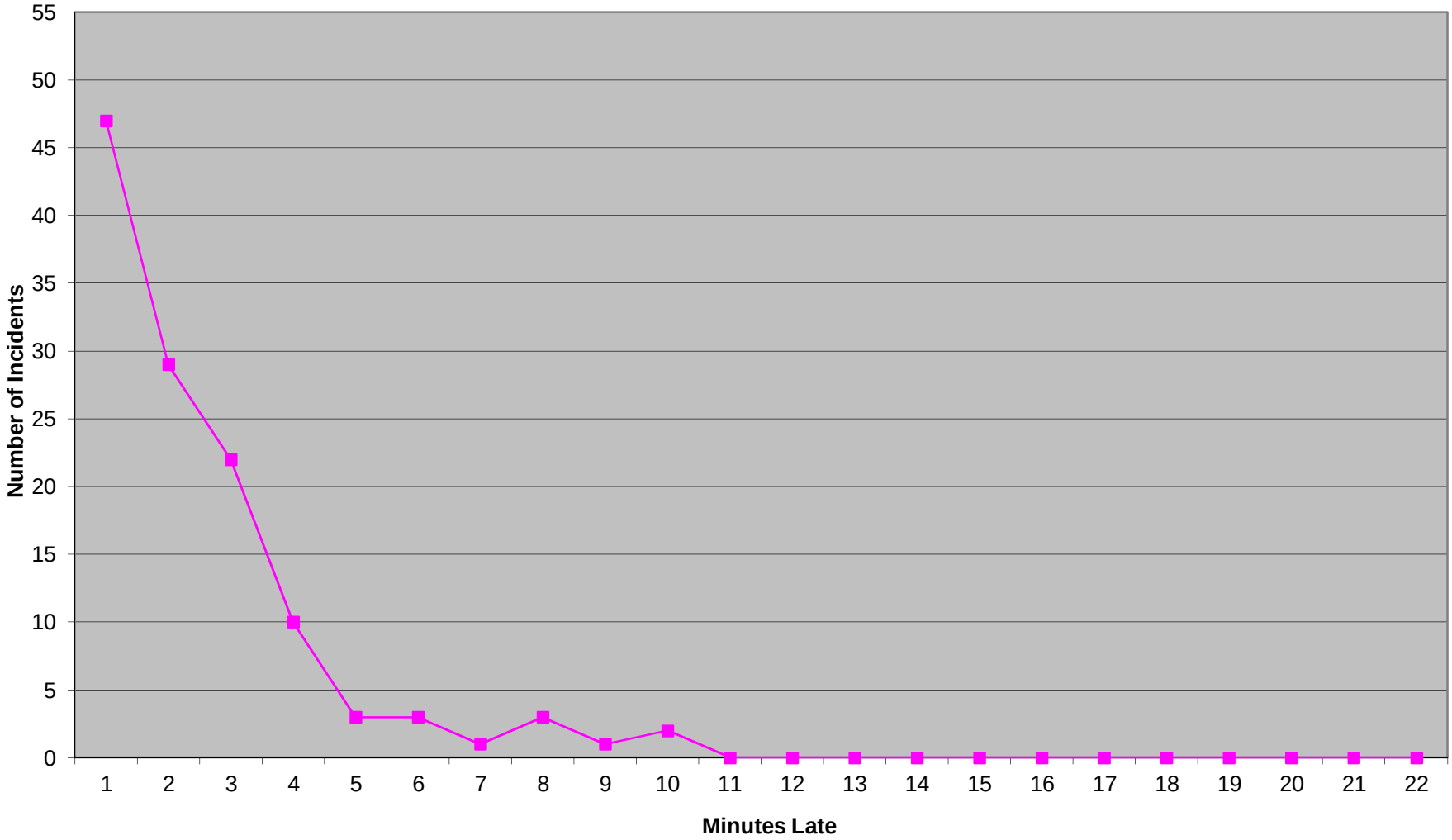
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

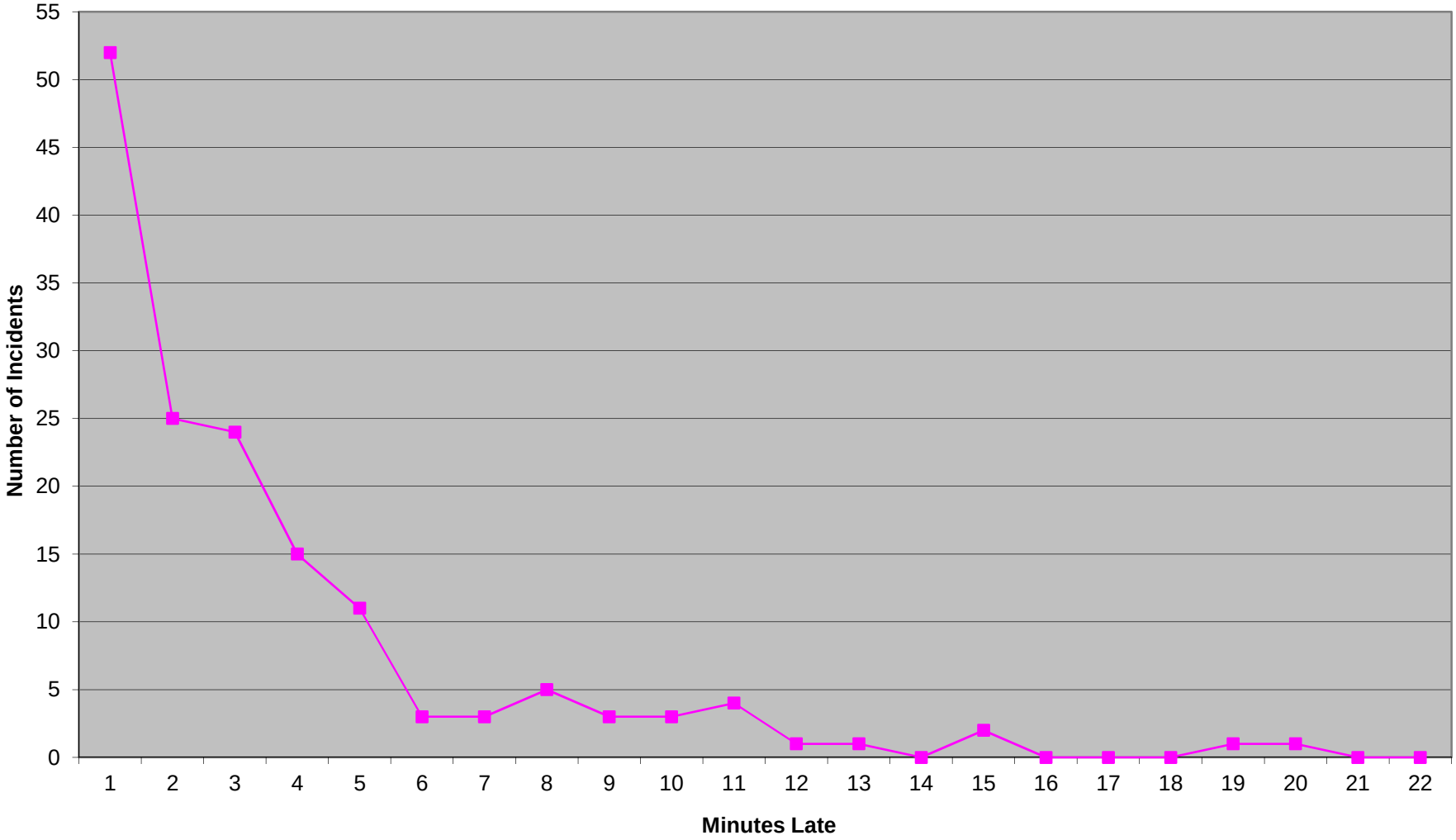
	Priority 1		
	Inc.	**Late**	**%**
District 1	822	61	92%
District 2	808	72	91%
Edmond	135	10	92%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls
June 2011



Western Division Priority 1 Late Calls
June 2011



Compliance Summary

July 2011

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	525	60	88%	890	28	96%	421	24	94%	2	0	100%
Tulsa 2	441	31	92%	706	18	97%	13	0	100%	2	1	50%
Tulsa 3	506	41	91%	977	21	97%	428	48	88%	16	1	93%
Tulsa Total	1,472	132	91%	2,573	67	97%	862	72	91%	20	2	90%
Sand Springs	66	5		106	10	91%	1	0	100%	0	0	N/A
Jenks	27	3		40	3	91%	0	0	N/A	0	0	N/A
Bixby	34	4		63	6	89%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	127	12		209	19	90%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:36

Dispatched to On Scene: 6:04

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

July 2011

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	822	48	94%	1,442	33	97%	83	4	95%	2	0	100%
Oklahoma City 2	904	68	92%	1,346	23	98%	44	6	86%	1	0	100%
Edmond	148	13	91%	187	8	95%	21	1	95%	0	0	N/A
Total OKC & Edmond	1,874	129	93%	2,975	64	97%	148	11	92%	3	0	100%
Warr Acres	25	0		44	0	100%	0	0	N/A	0	0	N/A
Bethany	58	4		116	2	96%	0	0	N/A	0	0	N/A
Mustang	22	3		37	0	94%	0	0	N/A	0	0	N/A
The Village	29	1		34	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	0	0		7	0	100%	0	0	N/A	0	0	N/A
Yukon	62	3		73	8	91%	19	4	78%	0	0	N/A
Total Non-Beneficiary	196	11		311	10	95%	19	4	78%	0	0	N/A
Piedmont	4			7			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:22

Dispatched to On Scene: 5:45

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

July 2011

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	**Late**	**%**
District 1	525	60	88%
District 2	441	31	92%
District 3	506	41	91%

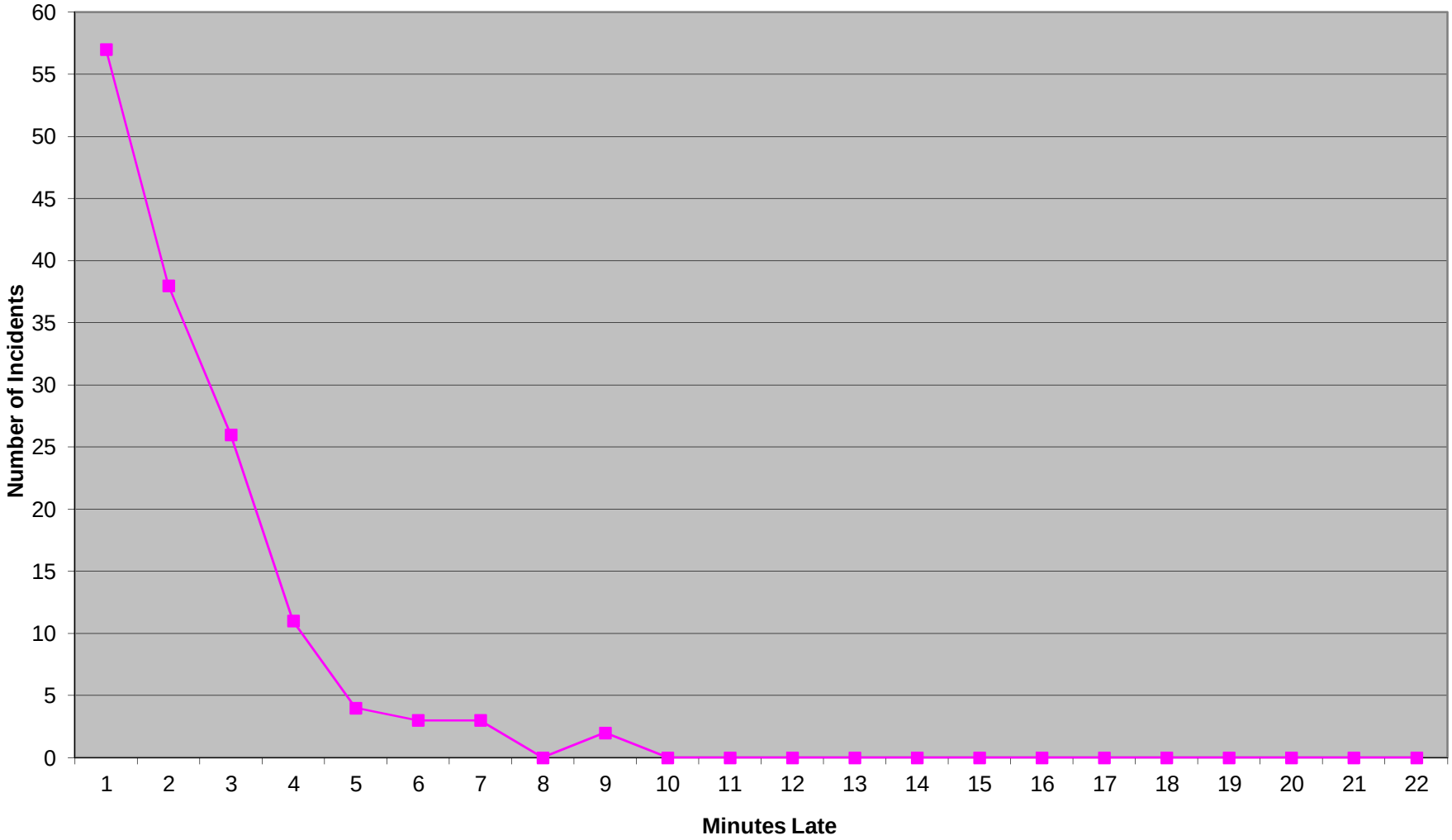
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

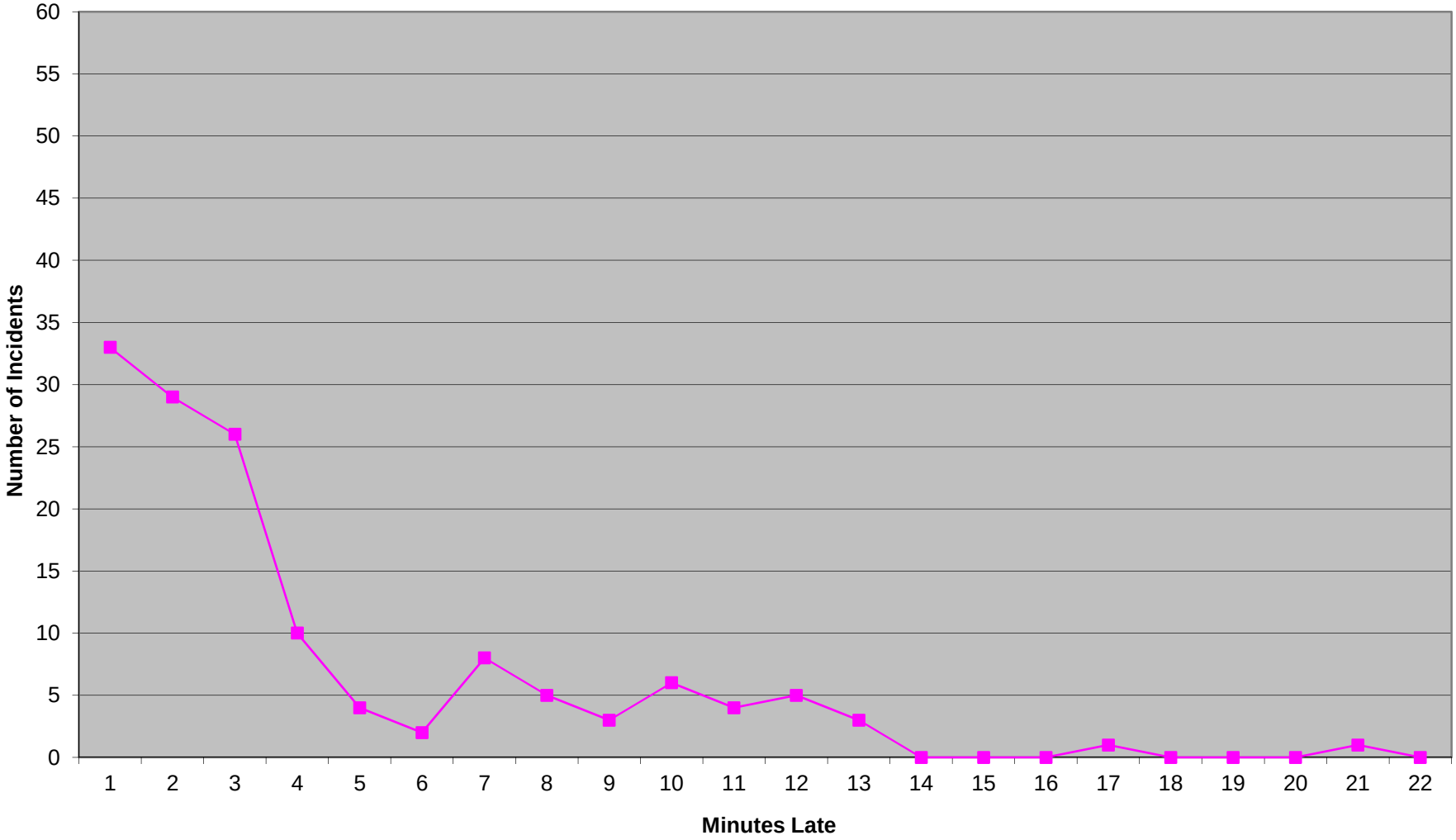
	Priority 1		
	Inc.	**Late**	**%**
District 1	822	48	94%
District 2	904	68	92%
Edmond	148	13	91%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls
July 2011



Western Division Priority 1 Late Calls
July 2011



Compliance Summary

August 2011

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	537	36	93%	936	16	98%	422	21	95%	7	1	85%
Tulsa 2	380	36	90%	679	7	98%	19	0	100%	4	0	100%
Tulsa 3	570	45	92%	940	20	97%	380	24	93%	15	1	93%
Tulsa Total	1,487	117	92%	2,555	43	98%	821	45	94%	26	2	92%
Sand Springs	67	3		101	5	95%	0	0	N/A	0	0	N/A
Jenks	32	1		41	0	98%	0	0	N/A	0	0	N/A
Bixby	36	3		59	2	94%	1	0	100%	0	0	N/A
Total Non-Beneficiary	135	7		201	7	95%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:30

Dispatched to On Scene: 5:57

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

August 2011

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	816	55	93%	1,413	34	97%	80	9	88%	0	0	N/A
Oklahoma City 2	911	59	93%	1,447	33	97%	49	2	95%	0	0	N/A
Edmond	109	13	88%	178	5	97%	16	3	81%	0	0	N/A
Total OKC & Edmond	1,836	127	93%	3,038	72	97%	145	14	90%	0	0	N/A
Warr Acres	25	1		42	0	98%	1	0	100%	0	0	N/A
Bethany	71	10		113	3	92%	3	0	100%	0	0	N/A
Mustang	18	2		48	2	93%	0	0	N/A	0	0	N/A
The Village	18	2		48	1	95%	0	0	N/A	0	0	N/A
Nichols Hills	4	0		10	0	100%	0	0	N/A	0	0	N/A
Yukon	45	3		84	2	96%	24	2	91%	0	0	N/A
Total Non-Beneficiary	181	18		345	8	95%	28	2	92%	0	0	N/A
Piedmont	4			7			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:23

Dispatched to On Scene: 5:46

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

August 2011

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	**Late**	**%**
District 1	537	36	93%
District 2	380	36	90%
District 3	570	45	92%

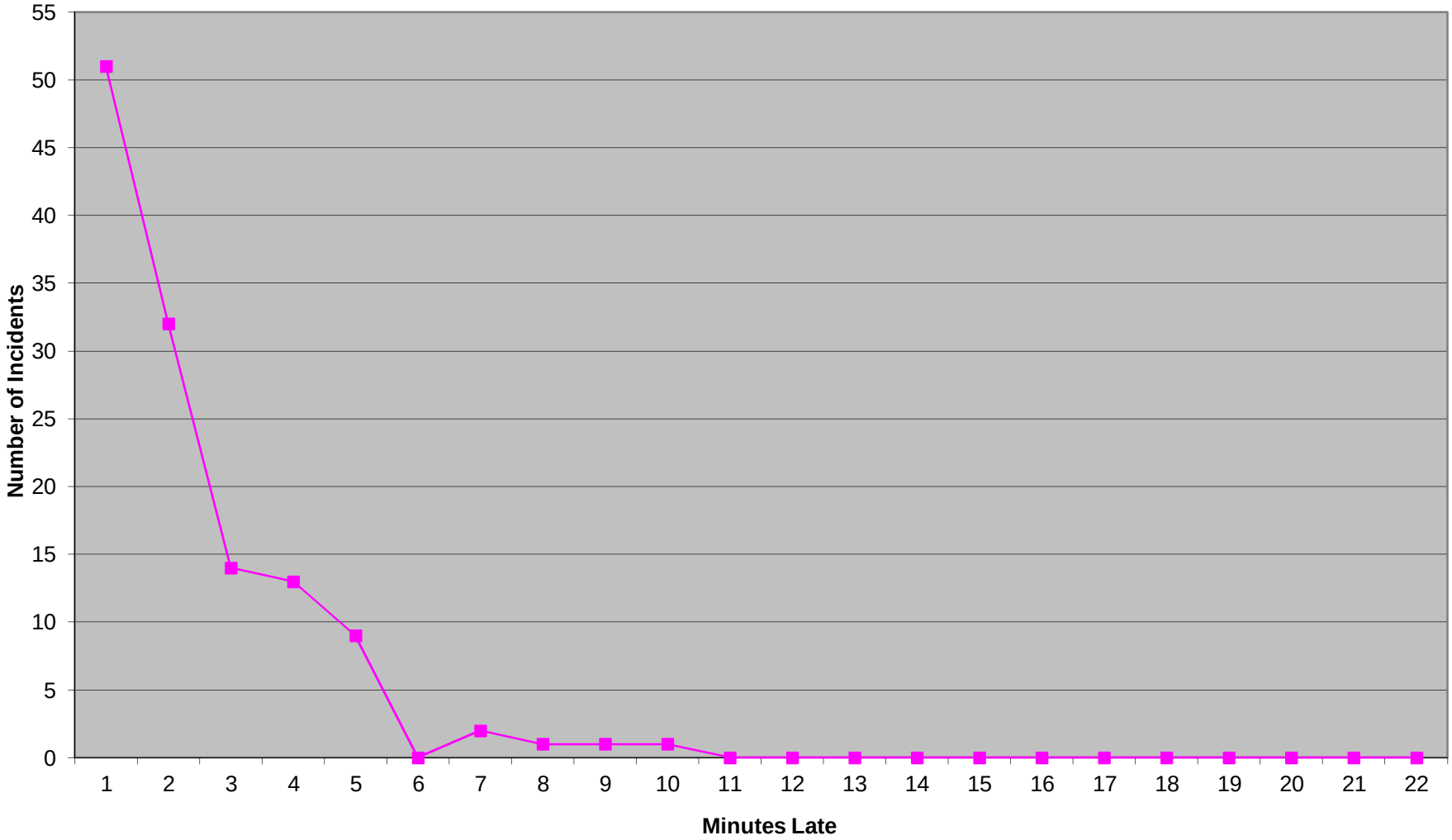
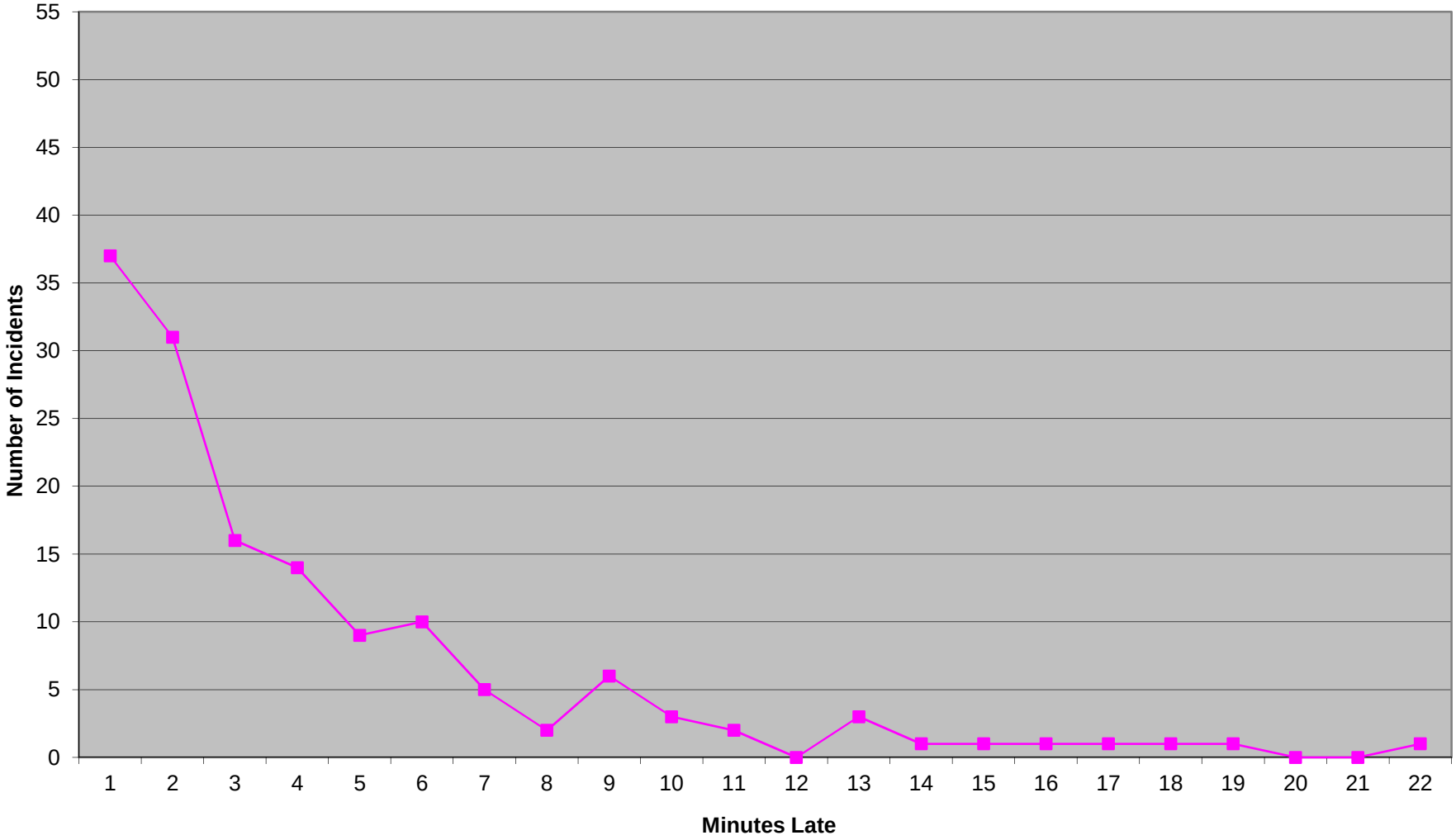
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	**Late**	**%**
District 1	816	55	93%
District 2	911	59	93%
Edmond	109	13	88%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls
August 2011



Western Division Priority 1 Late Calls
August 2011