Compliance Summary

September 2010

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	453	39	91%	790	12	98%	419	15	96%	3	0	100%
Tulsa 2	385	28	92%	643	11	98%	8	0	100%	1	0	100%
Tulsa 3	506	32	93%	890	14	98%	345	9	97%	22	1	95%
Tulsa Total	1,344	99	92%	2,323	37	98%	772	24	96%	26	1	96%
Sand Springs	59	2		81	2	97%	1	0	100%	0	0	N/A
Jenks	22	0		33	0	100%	1	0	100%	0	0	N/A
Bixby	33	0		47	3	96%	1	0	100%	0	0	N/A
Total Non-Beneficiary	114	2		161	5	97%	3	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:25

Dispatched to On Scene: 5:51

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

September 2010

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	792	65	91%	1,279	31	97%	137	6	95%	0	0	N/A
Oklahoma City 2	736	62	91%	1,238	15	98%	84	8	90%	1	0	100%
Edmond	117	6	94%	159	4	97%	22	2	90%	0	0	N/A
Total OKC & Edmond	1,645	133	91%	2,676	50	98%	243	16	93%	1	0	100%
Warr Acres	21	1		39	0	98%	0	0	N/A	0	0	N/A
Bethany	68	0		90	0	100%	1	0	100%	0	0	N/A
Mustang	18	2		42	3	91%	0	0	N/A	0	0	N/A
The Village	15	2		39	0	96%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		0	0	100%	0	0	N/A	0	0	N/A
Yukon	33	3		56	2	94%	25	4	84%	0	0	N/A
Total Non-Beneficiary	158	8		266	5	96%	26	4	84%	0	0	N/A
Piedmont	1			7			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:17

Dispatched to On Scene: 5:43

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

September 2010

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	**Late**	**%**
District 1	453	39	91%
District 2	385	28	92%
District 3	506	32	93%

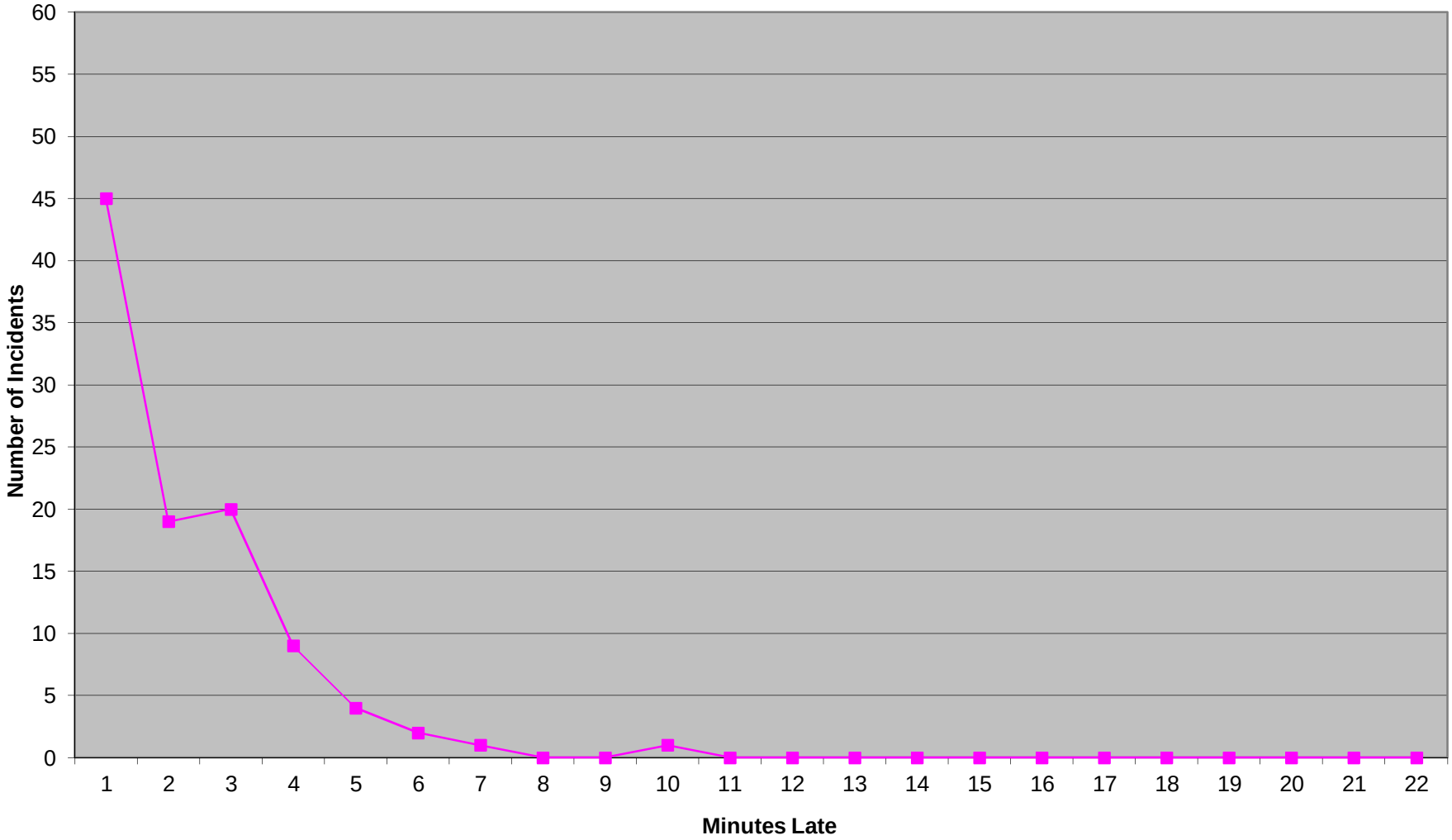
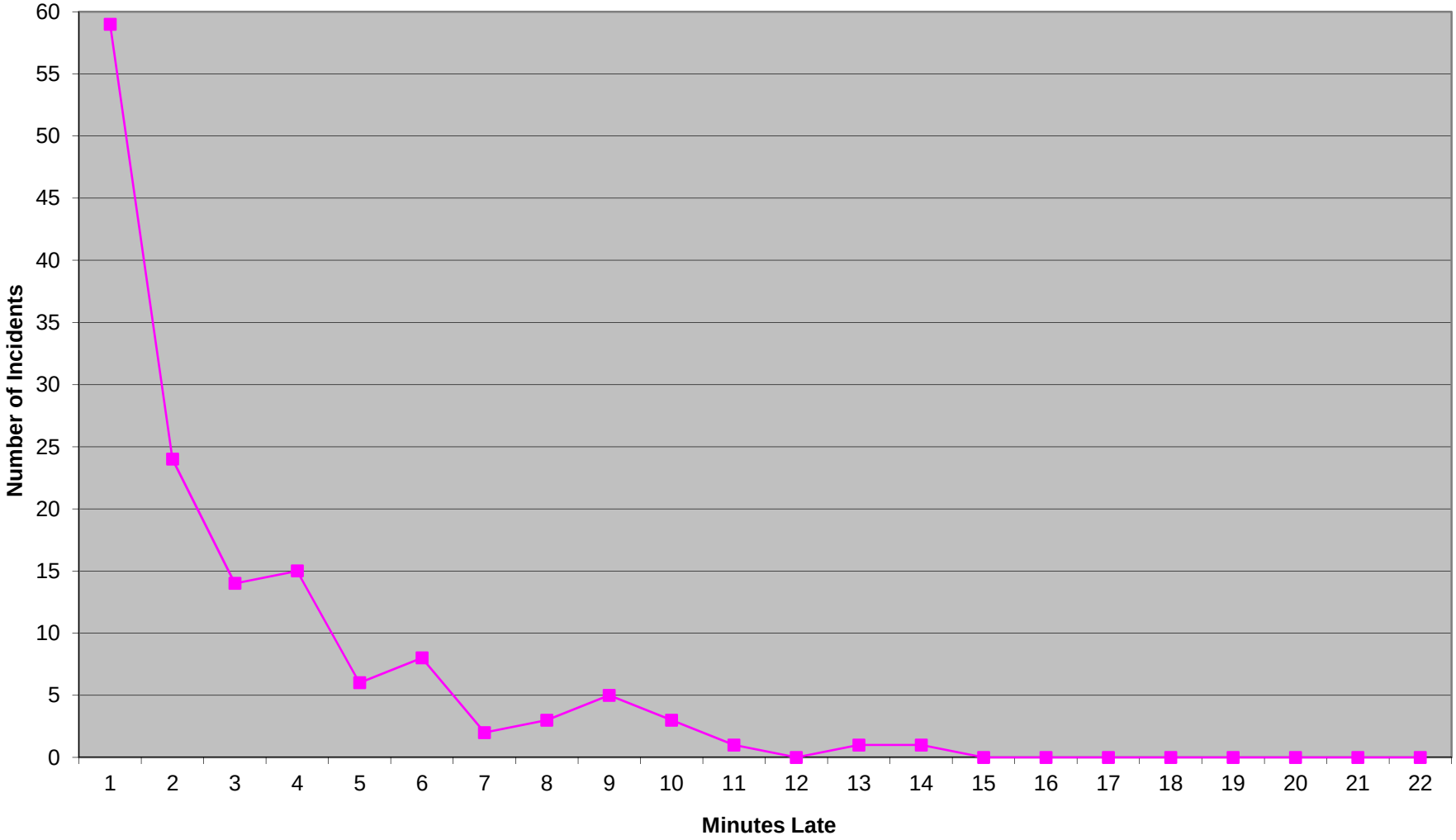
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	**Late**	**%**
District 1	792	65	91%
District 2	736	62	91%
Edmond	117	6	94%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls
September 2010



Western Division Priority 1 Late Calls
September 2010