Compliance Summary

March 2011

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	469	43	90%	799	24	96%	459	18	96%	4	0	100%
Tulsa 2	479	46	90%	618	11	98%	17	1	94%	1	0	100%
Tulsa 3	565	41	92%	841	31	96%	400	19	95%	10	1	90%
Tulsa Total	1,513	130	91%	2,258	66	97%	876	38	95%	15	1	93%
Sand Springs	72	4		105	5	94%	1	0	100%	0	0	N/A
Jenks	34	0		37	2	97%	1	0	100%	0	0	N/A
Bixby	45	2		52	4	93%	1	0	100%	0	0	N/A
Total Non-Beneficiary	151	6		194	11	95%	3	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:24

Dispatched to On Scene: 5:46

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

March 2011

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	873	62	92%	1,304	26	98%	123	7	94%	0	0	N/A
Oklahoma City 2	870	82	90%	1,182	16	98%	50	4	92%	3	0	100%
Edmond	166	12	92%	199	3	98%	15	3	80%	0	0	N/A
Total OKC & Edmond	1,909	156	91%	2,685	45	98%	188	14	92%	3	0	100%
Warr Acres	30	0		39	0	100%	0	0	N/A	0	0	N/A
Bethany	61	6		108	2	95%	1	0	100%	0	0	N/A
Mustang	26	6		43	0	91%	1	0	100%	0	0	N/A
The Village	21	1		46	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	4	1		7	2	72%	0	0	N/A	0	0	N/A
Yukon	48	6		83	1	94%	13	0	100%	0	0	N/A
Total Non-Beneficiary	190	20		326	5	95%	15	0	100%	0	0	N/A
Piedmont	1			4			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:17

Dispatched to On Scene: 5:36

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

March 2011

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	**Late**	**%**
District 1	469	43	90%
District 2	479	46	90%
District 3	565	41	92%

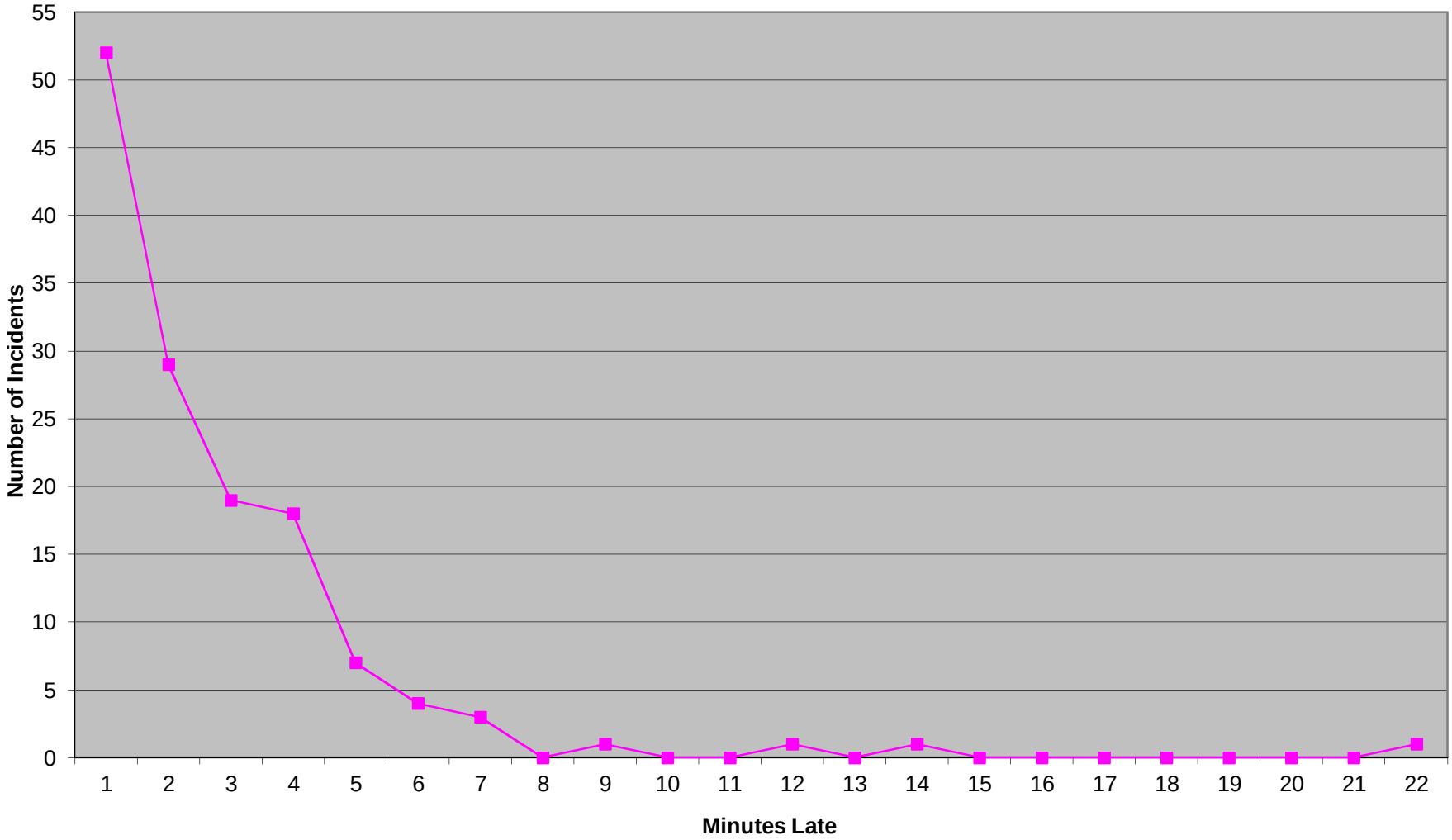
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

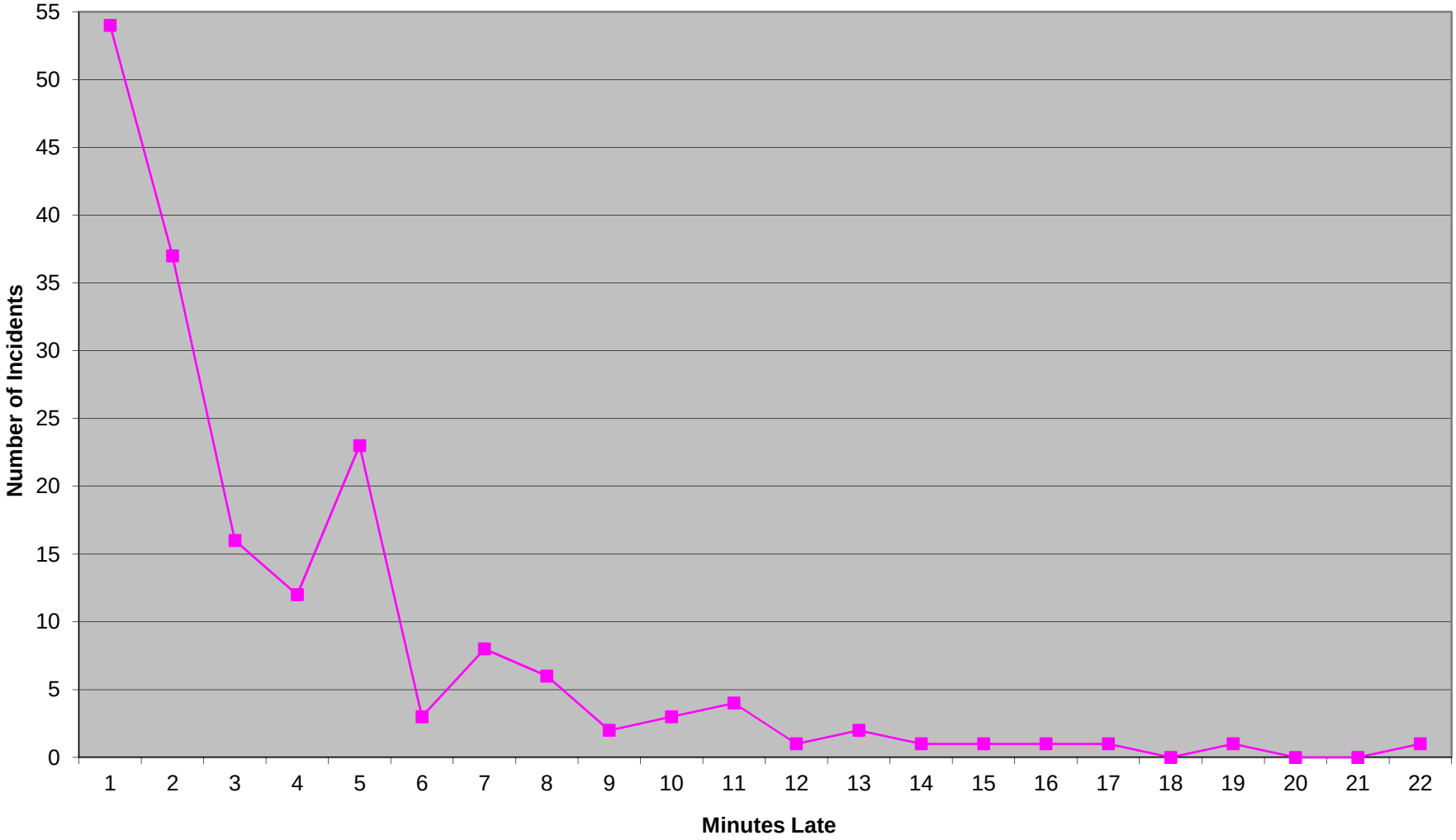
	Priority 1		
	Inc.	**Late**	**%**
District 1	873	62	92%
District 2	870	82	90%
Edmond	166	12	92%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls
March 2011



Western Division Priority 1 Late Calls
March 2011



Compliance Summary

April 2011

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	454	31	93%	795	11	98%	393	11	97%	1	0	100%
Tulsa 2	418	21	94%	680	7	98%	16	0	100%	2	0	100%
Tulsa 3	589	56	90%	880	19	97%	419	12	97%	17	0	100%
Tulsa Total	1,461	108	92%	2,355	37	98%	828	23	97%	20	0	100%
Sand Springs	86	1		93	8	94%	0	0	N/A	0	0	N/A
Jenks	33	1		34	3	94%	0	0	N/A	0	0	N/A
Bixby	35	2		62	3	94%	1	0	100%	0	0	N/A
Total Non-Beneficiary	154	4		189	14	94%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:19

Dispatched to On Scene: 5:45

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

April 2011

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	805	59	92%	1,260	25	98%	88	7	92%	0	0	N/A
Oklahoma City 2	840	61	92%	1,243	25	97%	49	4	91%	1	0	100%
Edmond	139	18	87%	208	5	97%	13	1	92%	0	0	N/A
Total OKC & Edmond	1,784	138	92%	2,711	55	97%	150	12	92%	1	0	100%
Warr Acres	20	0		37	1	98%	0	0	N/A	0	0	N/A
Bethany	57	4		85	2	95%	1	0	100%	0	0	N/A
Mustang	22	4		44	0	93%	0	0	N/A	0	0	N/A
The Village	33	3		48	0	96%	0	0	N/A	0	0	N/A
Nichols Hills	1	0		11	0	100%	0	0	N/A	0	0	N/A
Yukon	53	4		63	5	92%	9	1	88%	0	0	N/A
Total Non-Beneficiary	186	15		288	8	95%	10	1	90%	0	0	N/A
Piedmont	6			2			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:13

Dispatched to On Scene: 5:32

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

April 2011

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	**Late**	**%**
District 1	454	31	93%
District 2	418	21	94%
District 3	589	56	90%

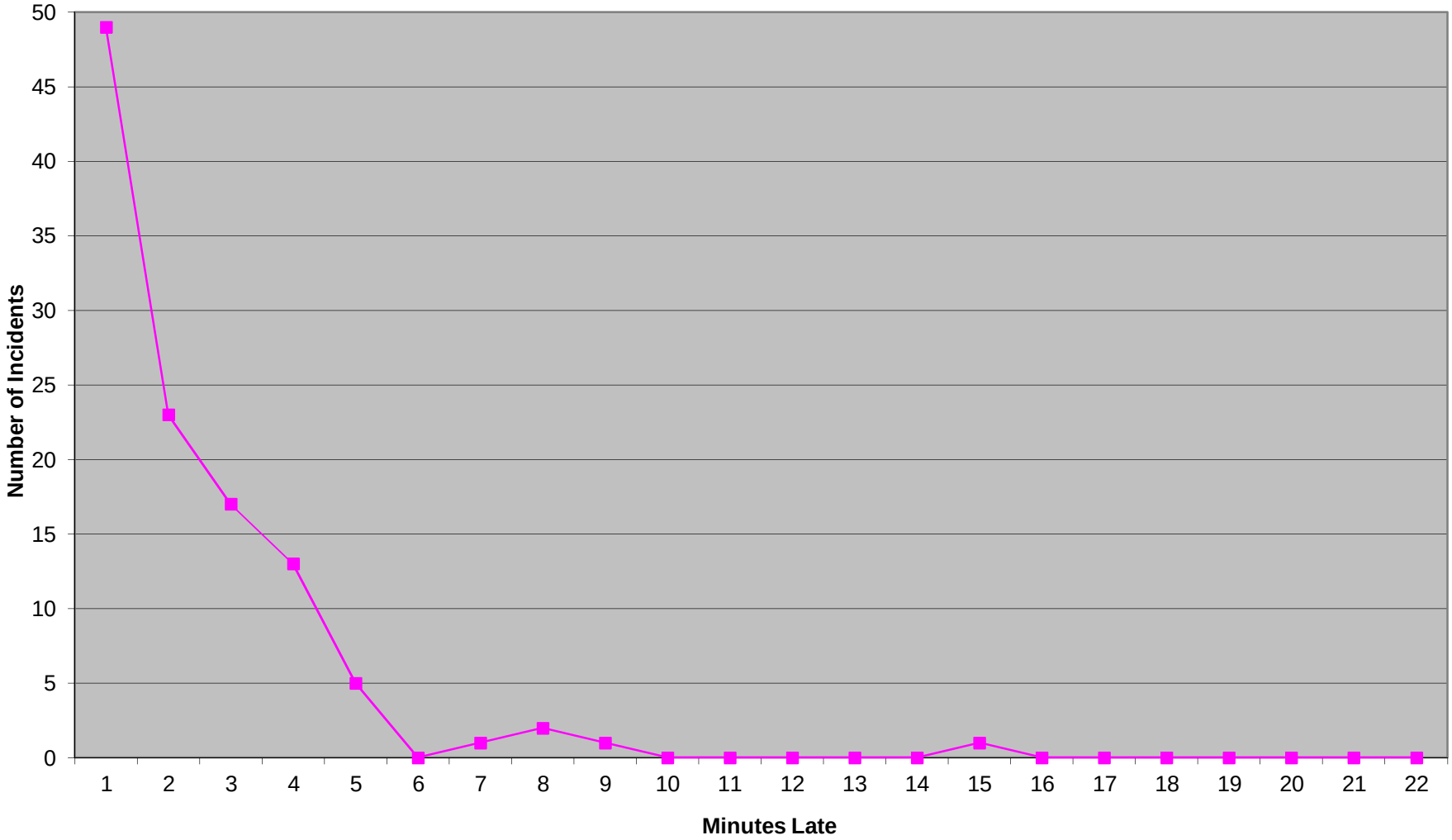
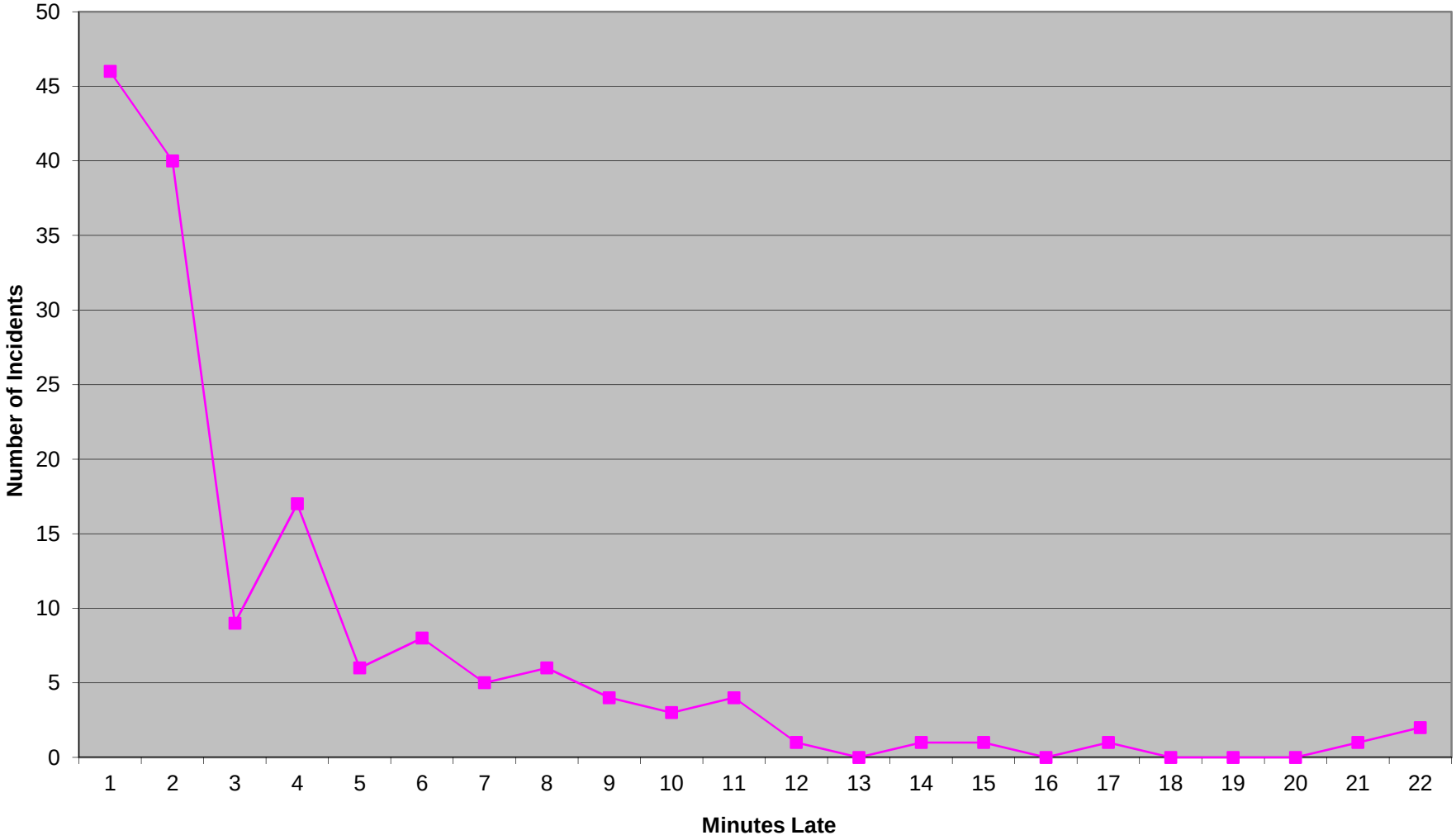
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	**Late**	**%**
District 1	805	59	92%
District 2	840	61	92%
Edmond	139	18	87%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls
April 2011



Western Division Priority 1 Late Calls
April 2011