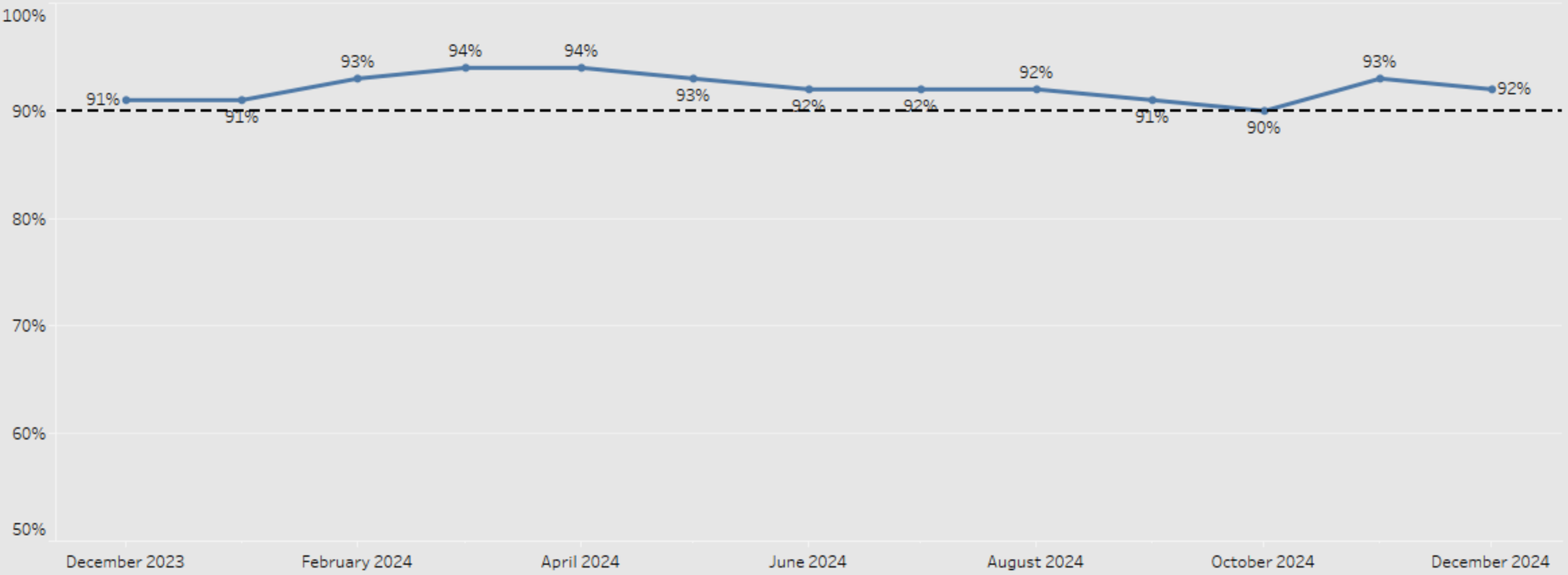
Johna Easley
President & CEO

Operational Compliance KPIs

December 2024

Priority One Response Time Compliance Eastern Division

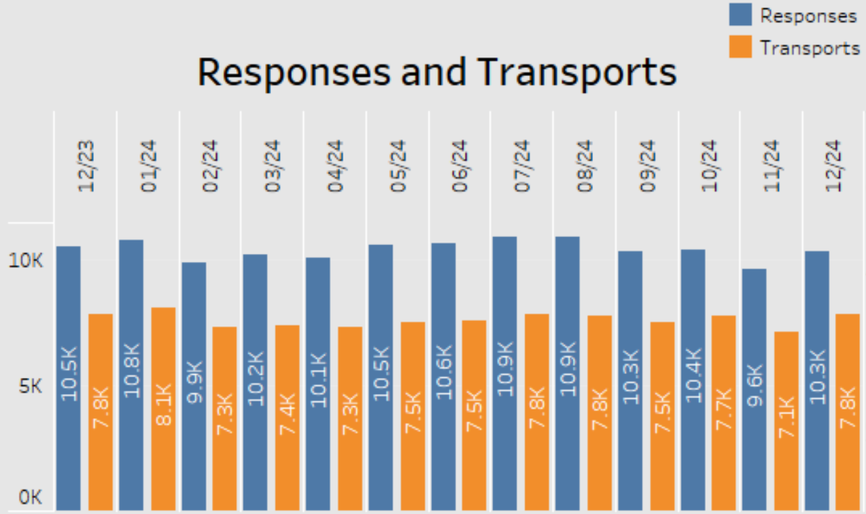


December 2024

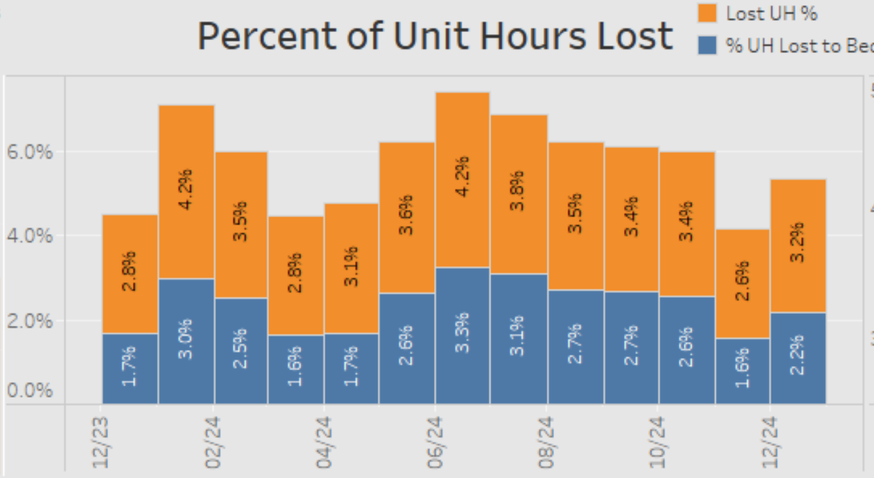
92%

Tulsa's transport volume increased 9%, ending the month of December with over 7,800 transports. Bed delay in Tulsa accounted for 2.7% of total unit hours produced, or 14.2 hours/day. Tulsa was able to produce 77% of its unit hour goal for the month of December.

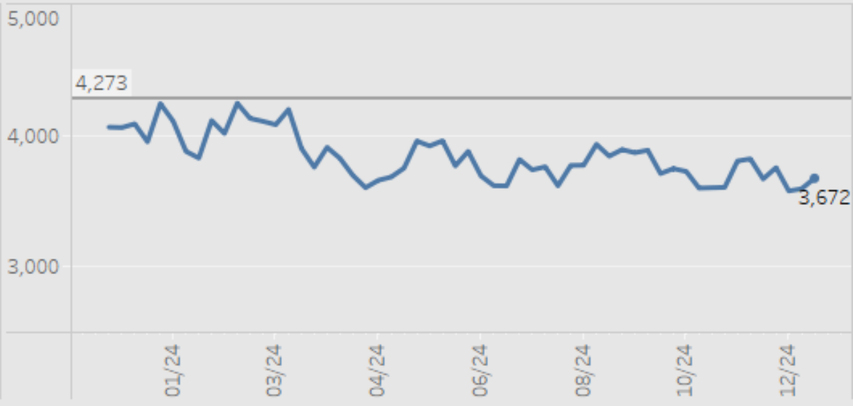
Responses and Transports



Percent of Unit Hours Lost

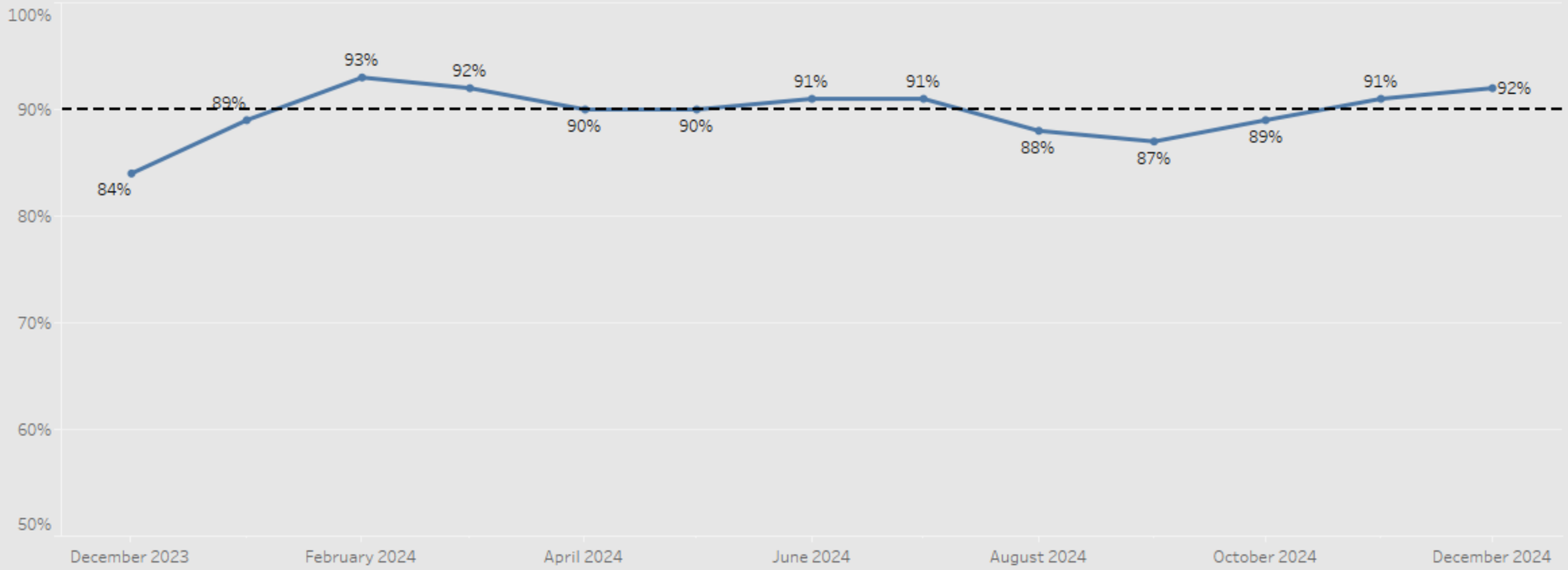


Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

Priority One Response Time Compliance Western Division System

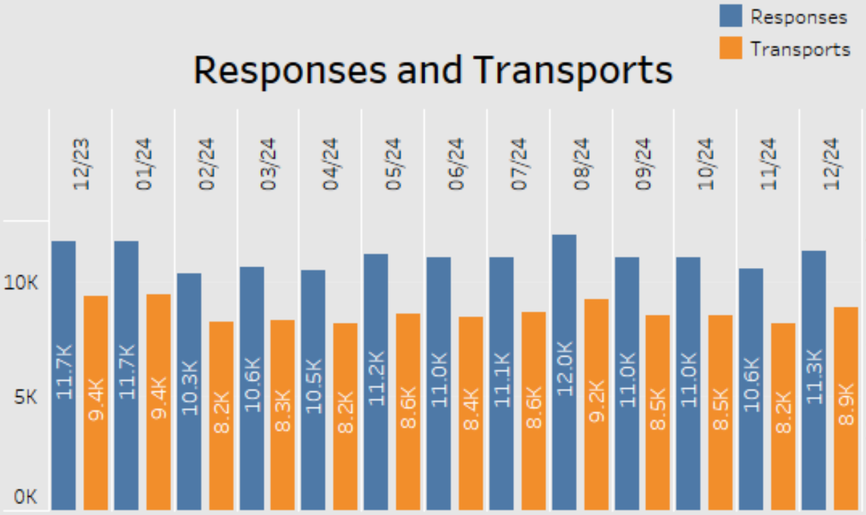


December 2024

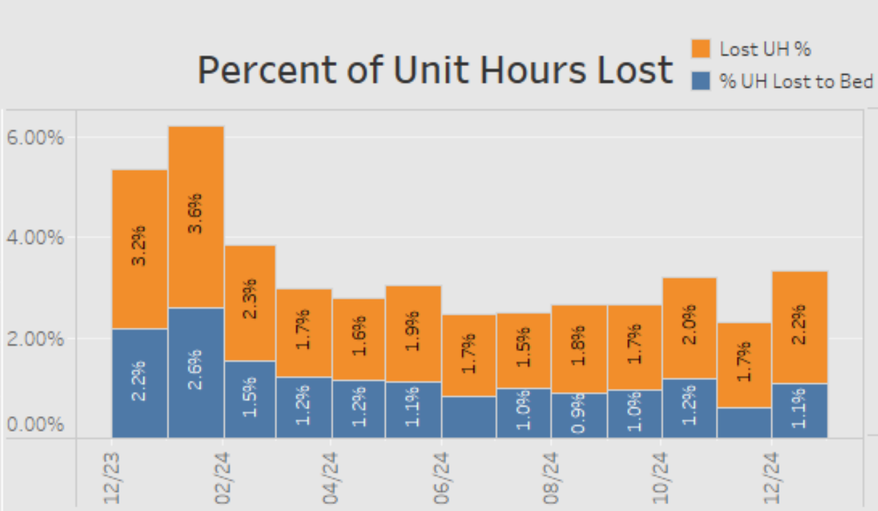
92%

Overall, the Western Division transport volume had a 5% increase for the month of December, ending with over 8,900 total transports. Bed Delay accounted for 1.3% of total unit hours produced, or 9.4 hours/day. EMSA and OKCFD combined unit hour production was 84% of the goal for the month of December.

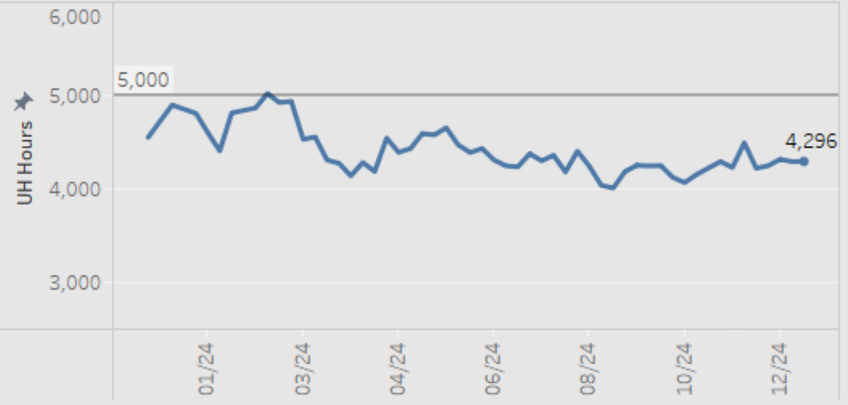
Responses and Transports



Percent of Unit Hours Lost

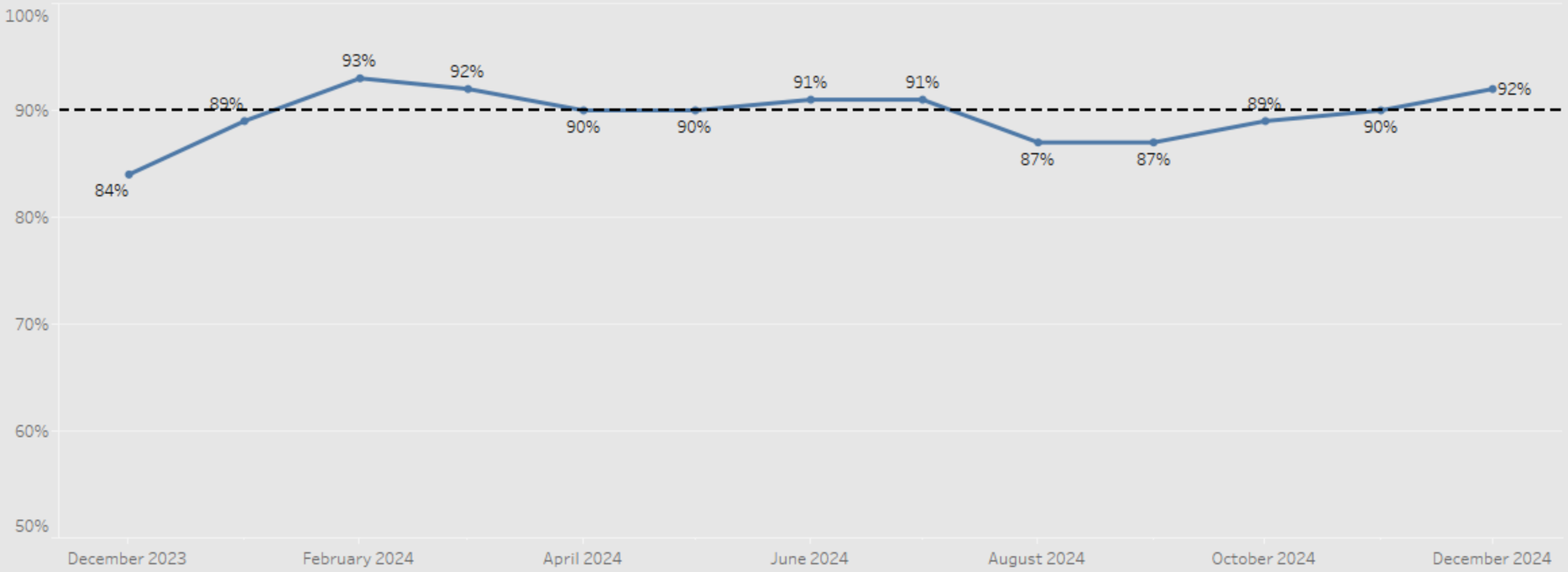


Unit



The compliance standard is 90%, as set by the EMS Ordinance

Priority One Response Time Compliance Western Division EMSA

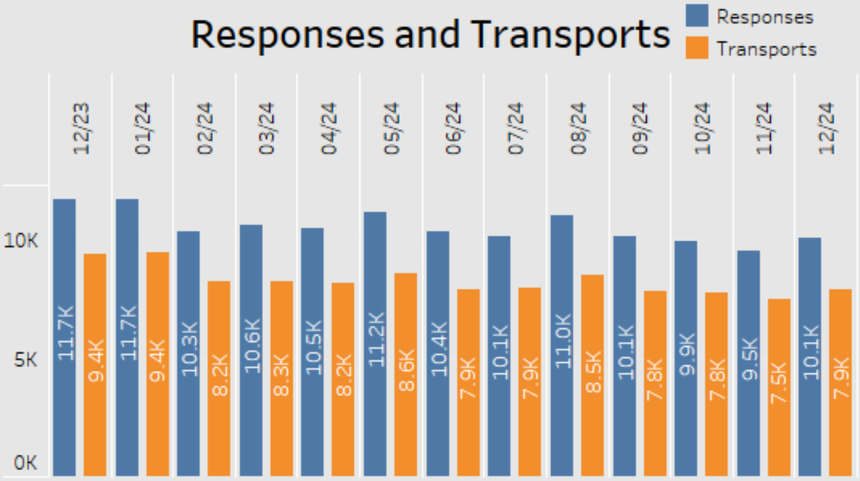


December 2024

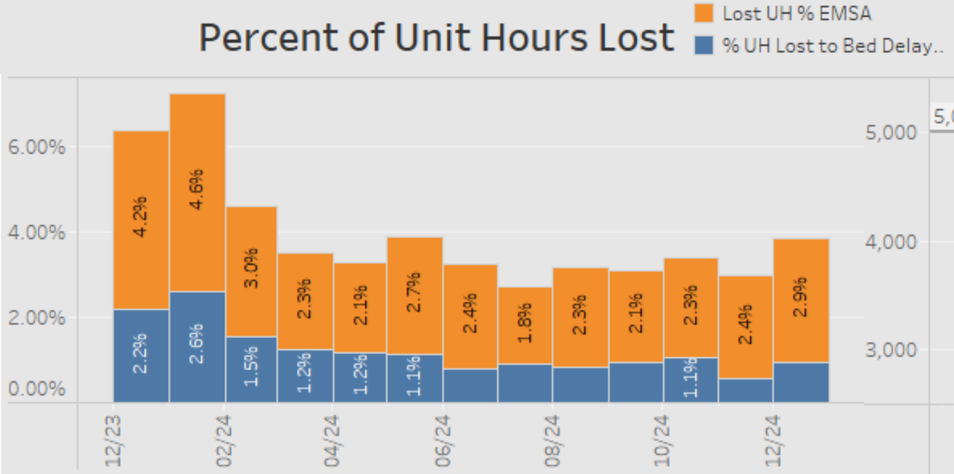
92%

EMSA Western Division transported over 7,900 patients in the month of December, a 5% increase from the previous month. Bed delay accounted for 2.7% of total unit hours produced, or 9.4 hours/day. EMSA Western Division was able to produce 83% of its unit hour goal for the month of December.

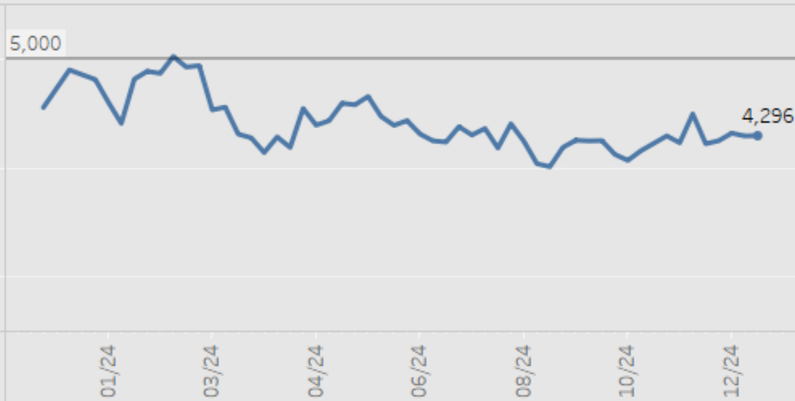
Responses and Transports



Percent of Unit Hours Lost

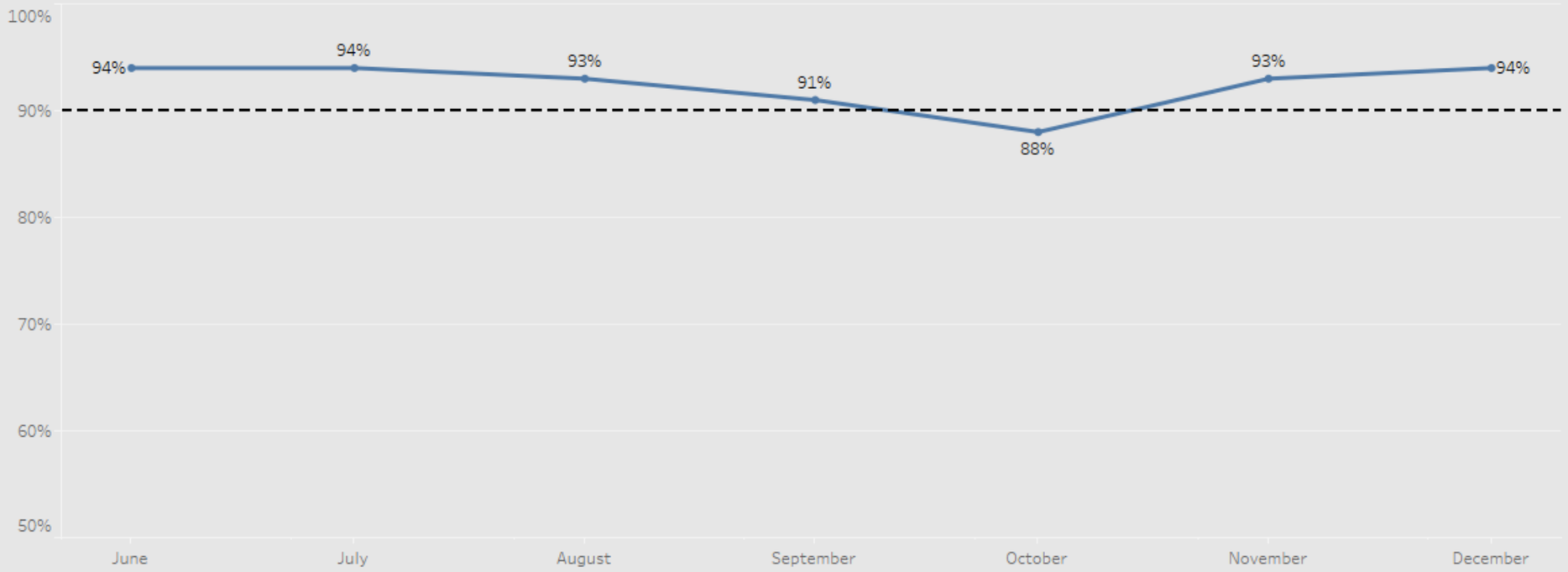


Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

Priority One Response Time Compliance Western Division OKCFD

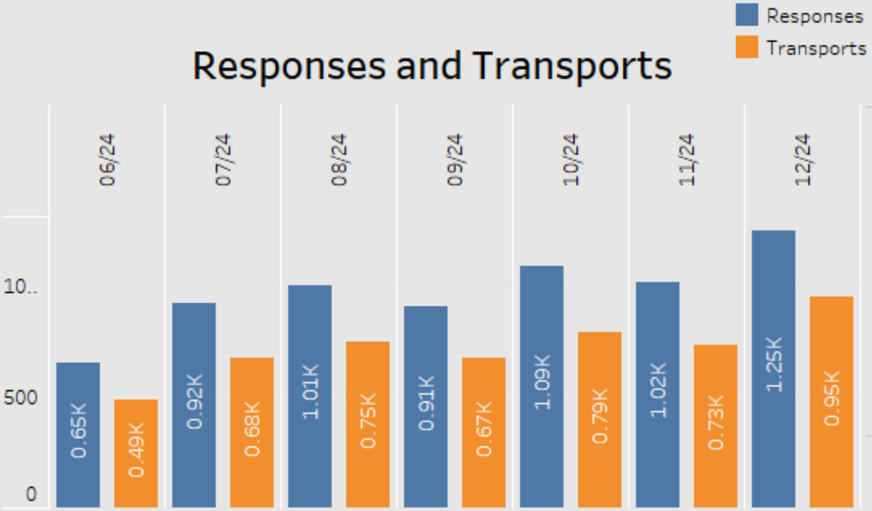


December 2024

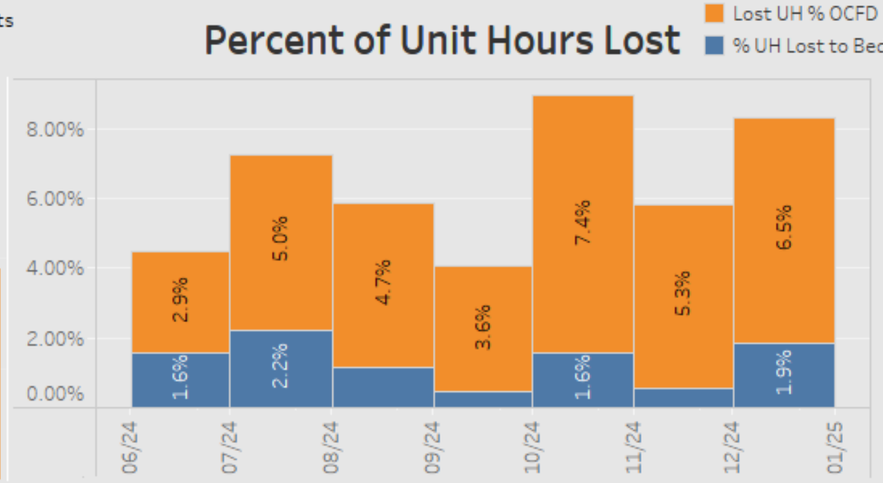
94%

The Oklahoma City Fire Department transported a total of 950 patients for the month of December and achieved 94% Priority 1 response time compliance. The Oklahoma City Fire Department produced 70% of its contractual obligation of 605 unit hours.

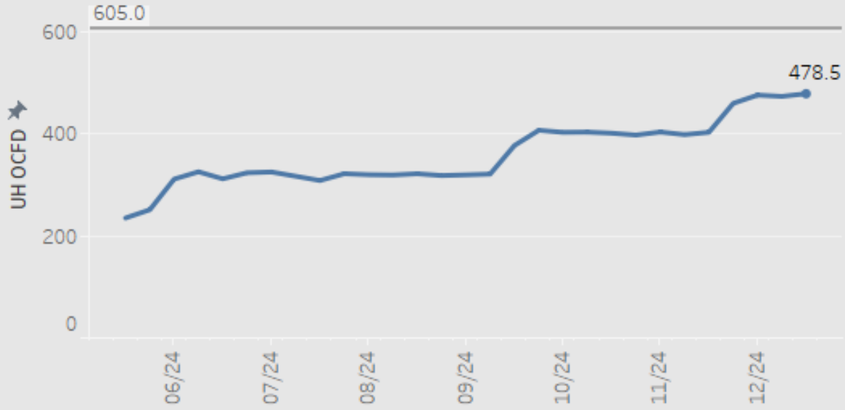
Responses and Transports



Percent of Unit Hours Lost



Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

December 2024 Compliance

Division	Service Area	Priority 1	2	3	4
Eastern Division	Beneficiary	92%	94%	87%	85%
	Non-Beneficiary	N/A	78%	N/A	100%
Western Division	Beneficiary	92%	98%	89%	100%
	Non-Beneficiary	92%	100%	N/A	N/A