



EMSA

**BOARD OF
TRUSTEES
MEETING**

December 2024

**Johna Easley
President & CEO**

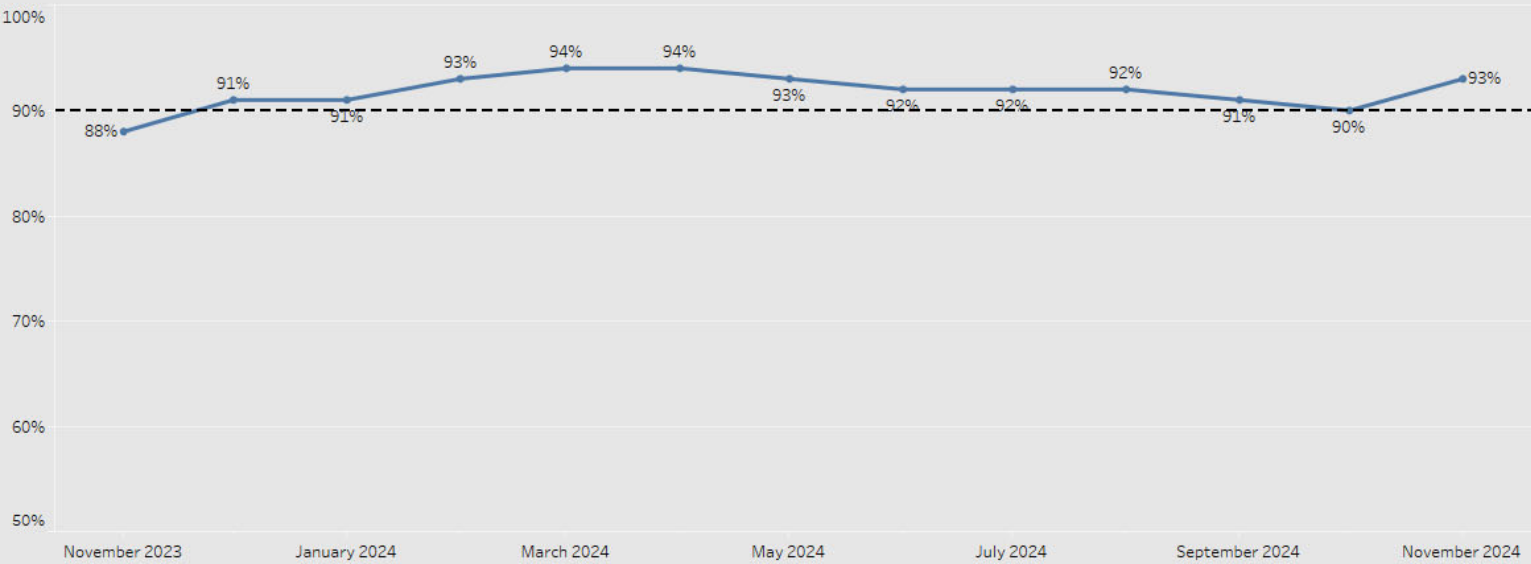
**Operational Compliance
KPIs
October 2024**



Priority One Response Time Compliance Eastern Division

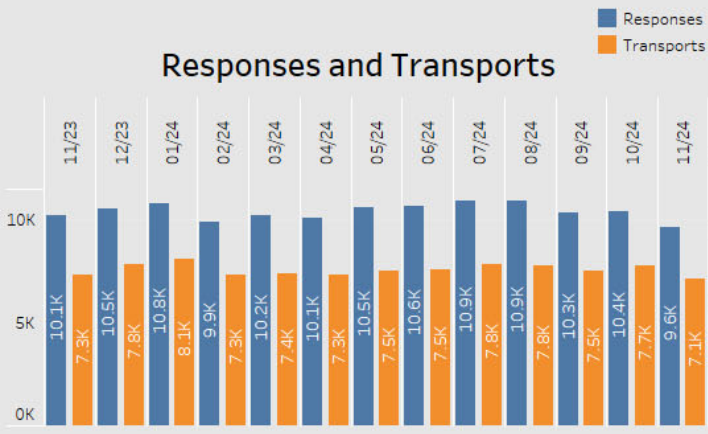
November 2024

93%

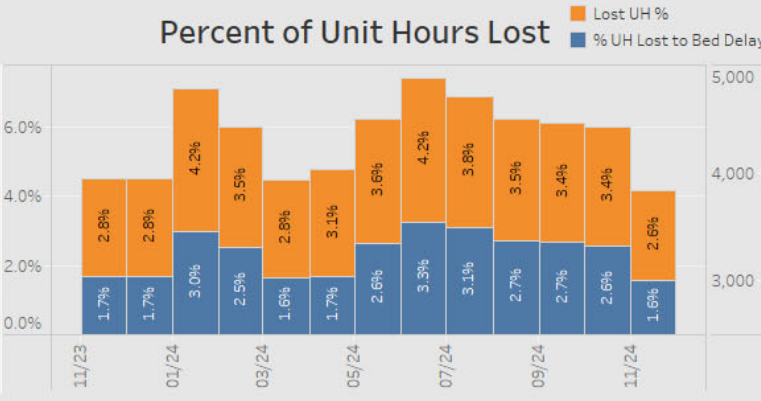


EMSA's Eastern Division transported over 7,100 patients in November, an 8% decrease from the previous month. Bed delay in the Eastern Division accounted for 1.9% of total unit hour production, or 10.2 hours/day. The Eastern Division produced 80% of its unit hour goal for November.

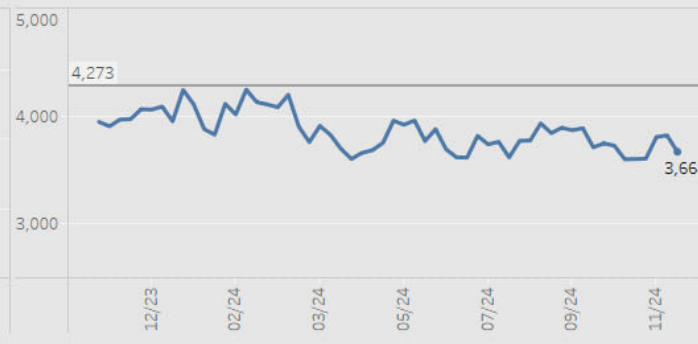
Responses and Transports



Percent of Unit Hours Lost



Unit Hours Produced

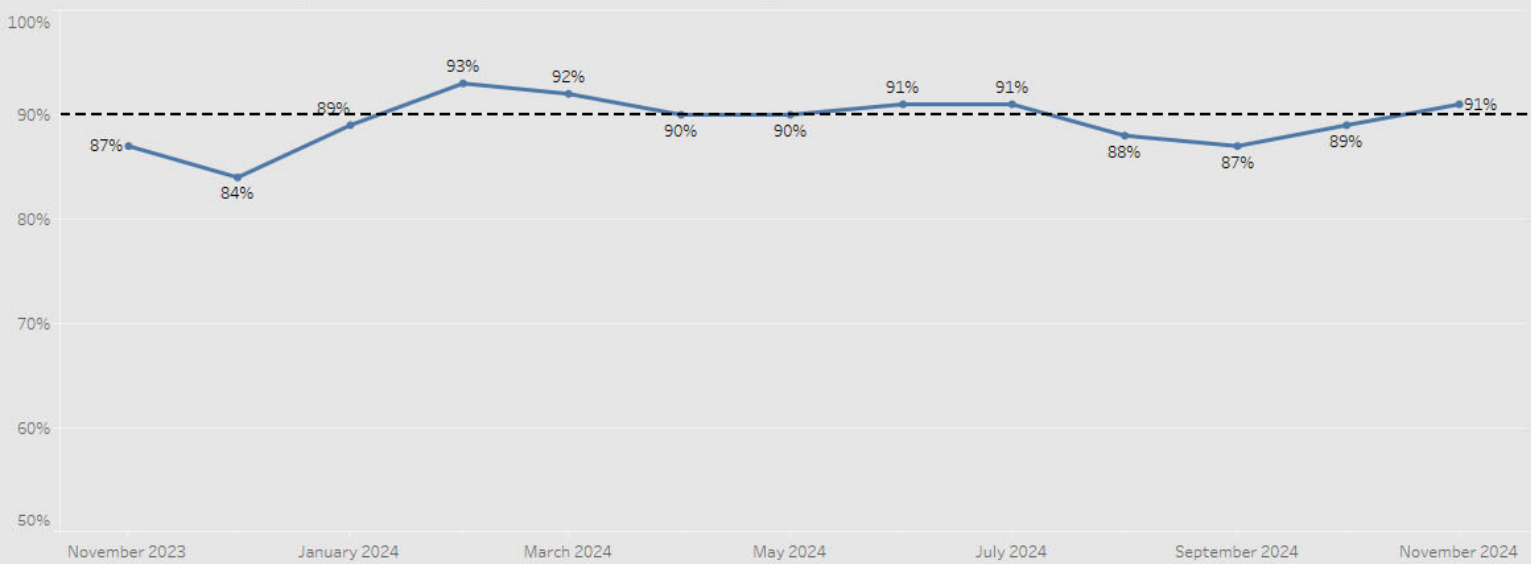


The compliance standard is 90%, as set by the EMS Ordinance

Priority One Response Time Compliance Western Division System

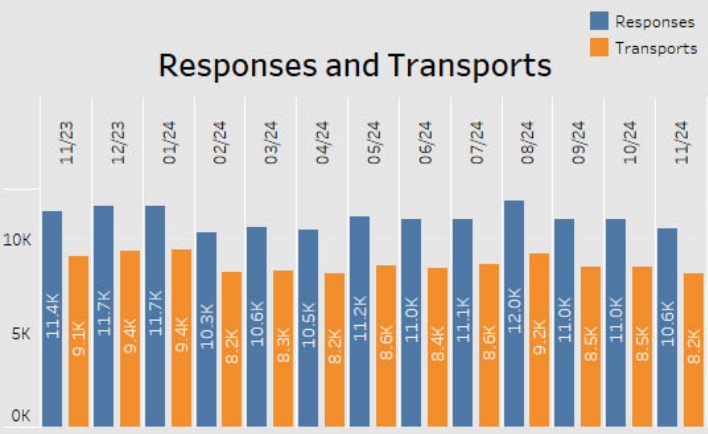
November 2024

91%

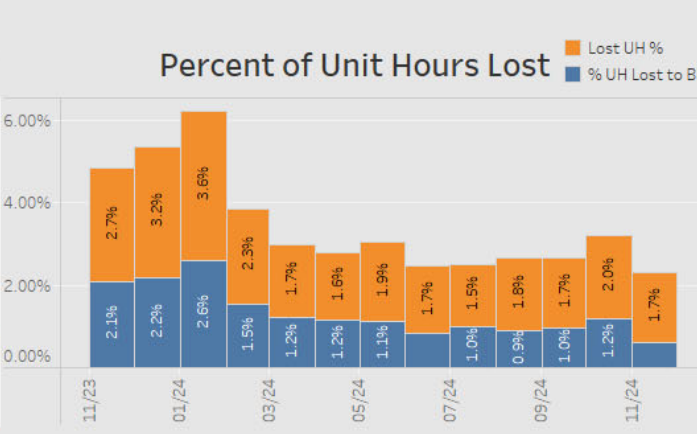


The Western Division System transported over 8,100 patients in November, a 5% decrease from the previous month. Bed delay accounted for 0.8% of total unit hours produced, or 5.6 hours/day. EMSA and OKCFD combined produced 82% of the unit hour goal for November.

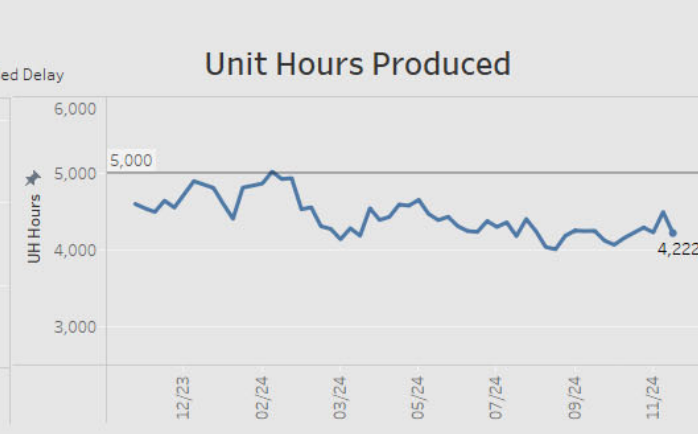
Responses and Transports



Percent of Unit Hours Lost



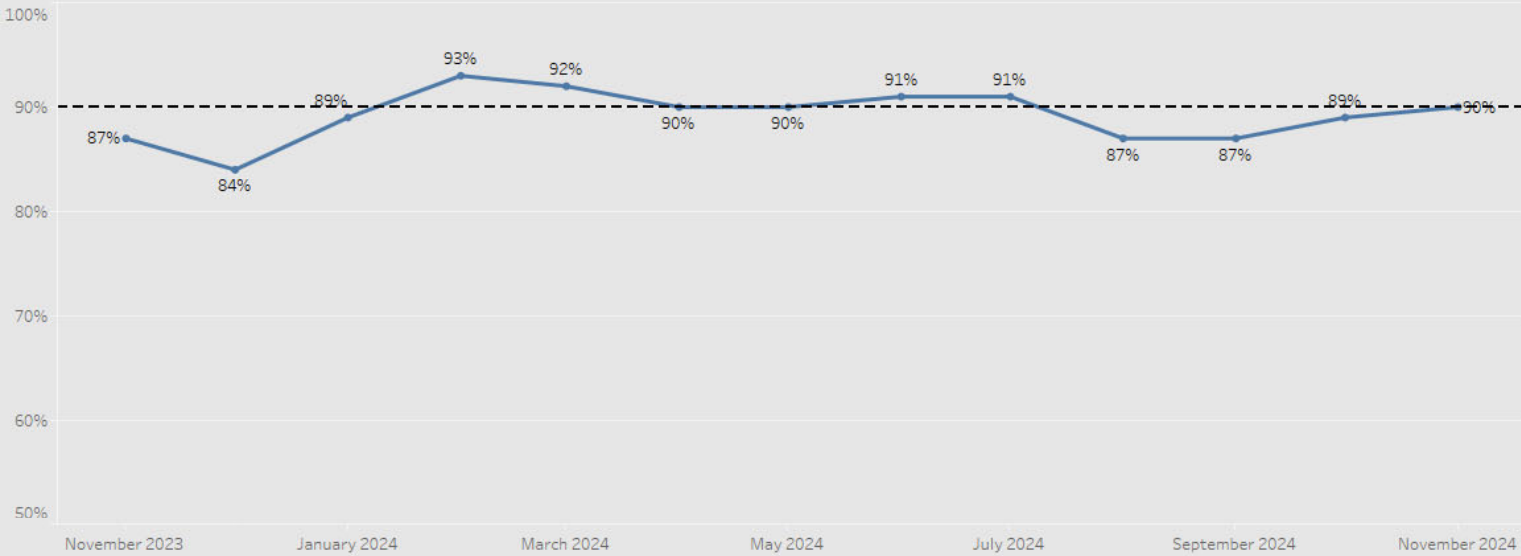
Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

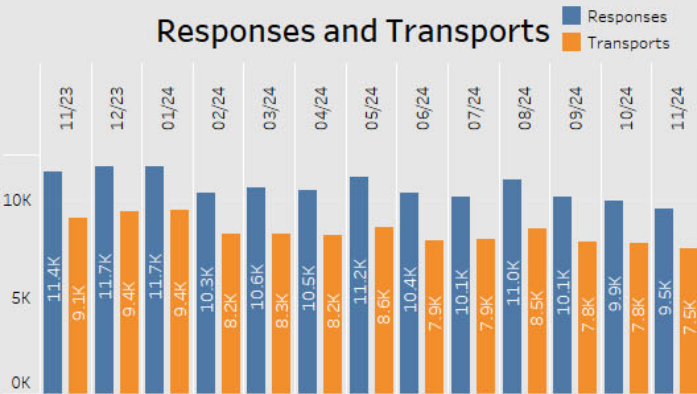
Priority One Response Time Compliance Western Division EMSA

November 2024

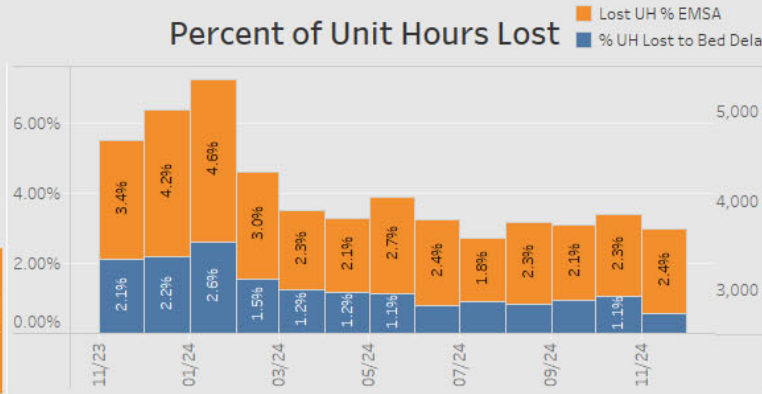


EMSA's Western Division transported over 7,400 patients in November, a 4% decrease from the previous month. Bed delay accounted for 0.9% of total unit hours produced, or 5.6 hours/day. EMSA's Western Division produced 80% of the unit hour goal for November.

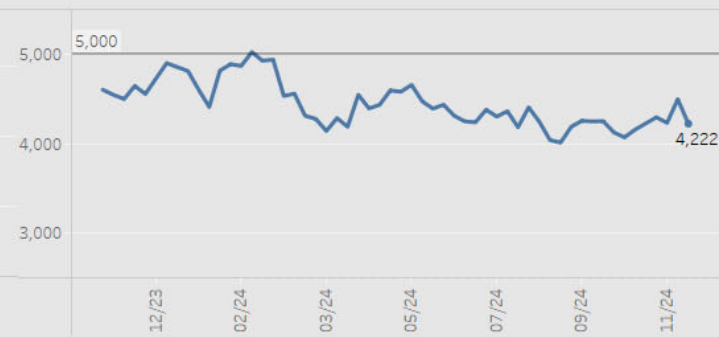
Responses and Transports



Percent of Unit Hours Lost



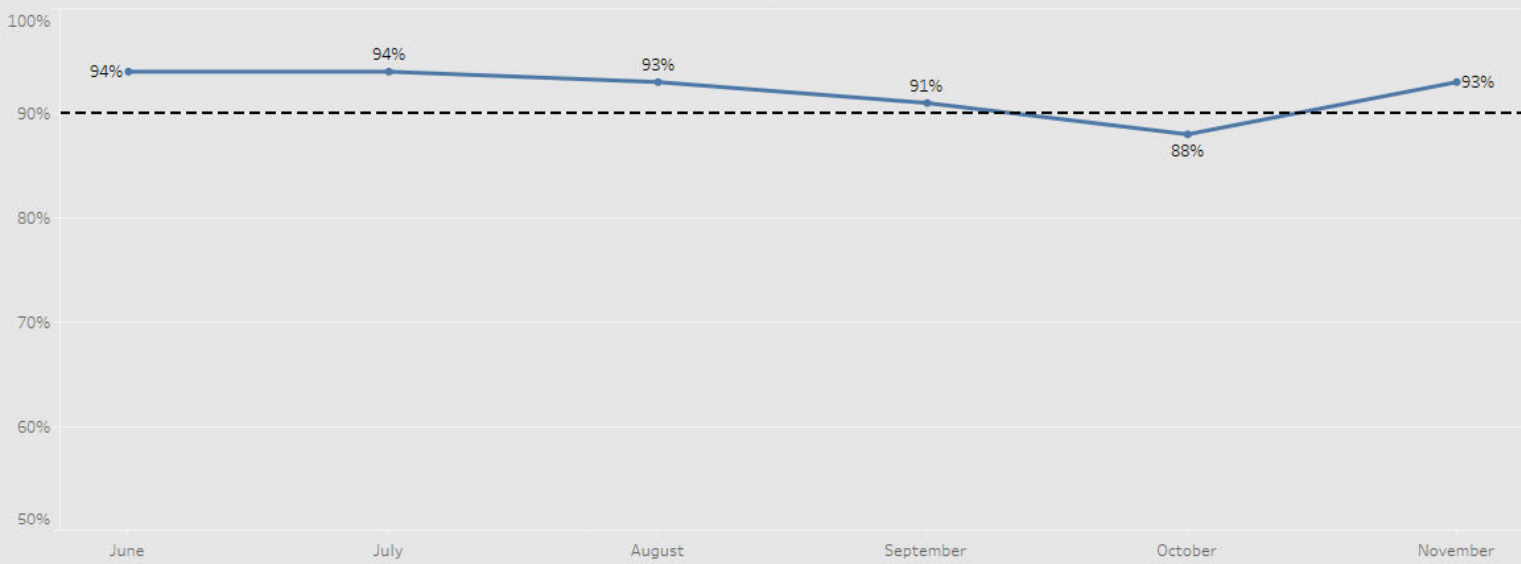
Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

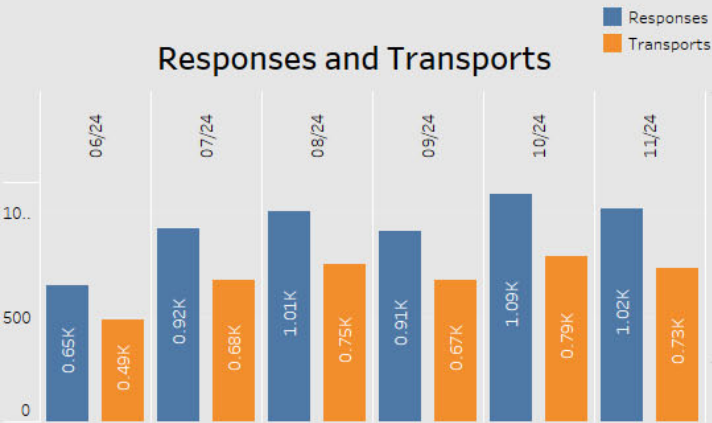
Priority One Response Time Compliance Western Division OKCFD

November 2024

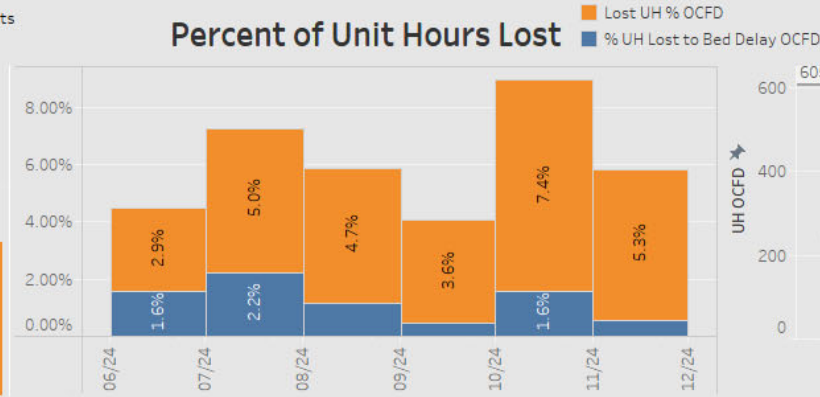


The Oklahoma City Fire Department transported 730 patients in November. OKCFD produced 66% of its contractual obligated 605 unit hours.

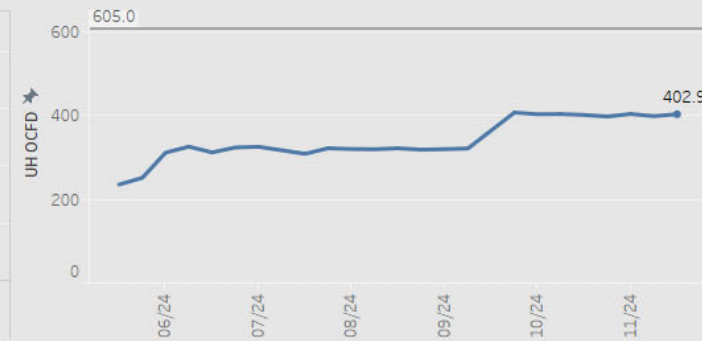
Responses and Transports



Percent of Unit Hours Lost



Unit Hours Produced



The compliance standard is 90%, as set by the EMS Ordinance

		November 2024 Compliance			
Division	Service Area	1	2	Priority 3	4
Eastern Division	Beneficiary	93%	96%	95%	87%
	Non-Beneficiary	N/A	82%	N/A	N/A
Western Division	Beneficiary	91%	98%	88%	94%
	Non-Beneficiary	95%	96%	N/A	N/A



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