President's Commentary

Jim Winham Chief Executive Officer



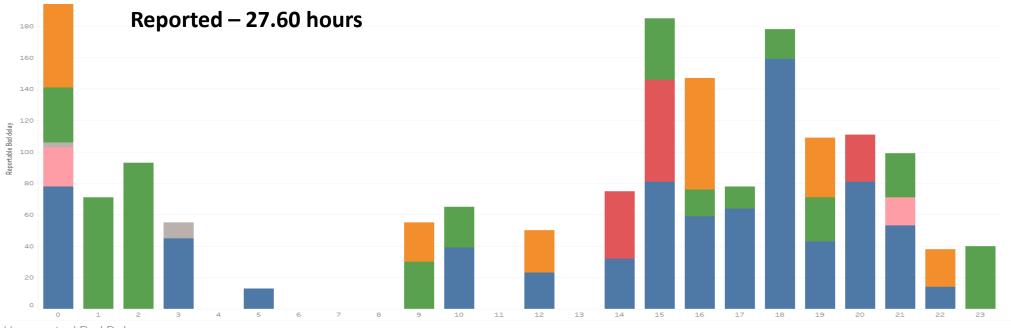
"To serve our communities' pre-hospital needs through value-driven, compassionate, and clinically superior care."

Reportable bed delay

200

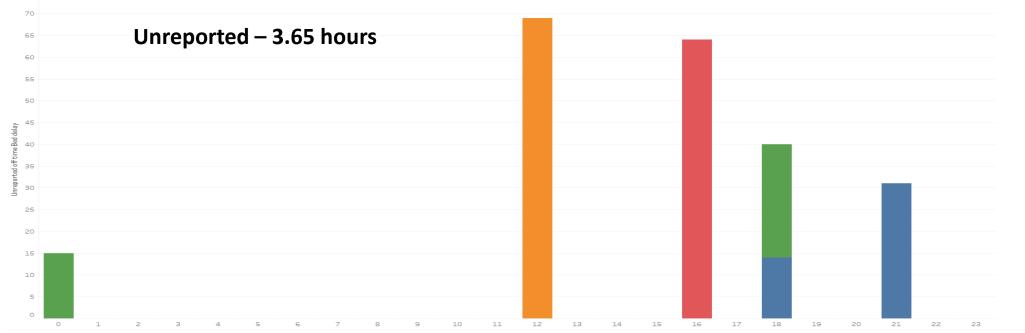






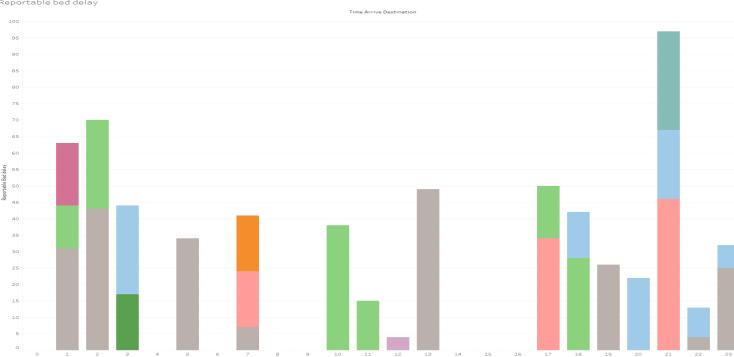
Unreported Bed Delay



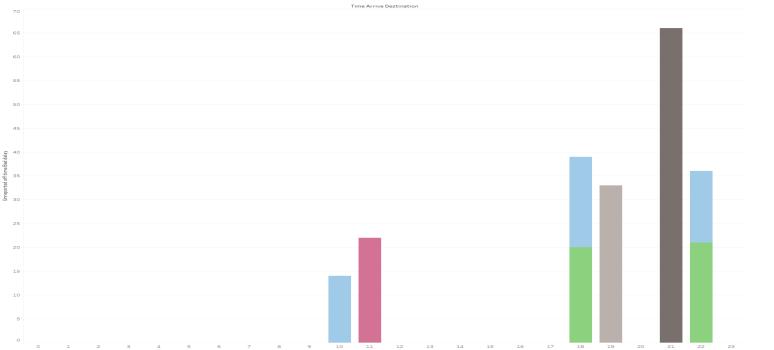




Reportable bed delay



Unreported Bed Delay



Time Arrive Destination Last 4 days Lasti a Gaya Location Name (Response Transports) ALLIANCE HEALTH - MIDWEST INTEGRIS BAPTIST MEDICAL CENTER INTEGRIS HEALTH EDMOND INTEGRIS HEALTH STATLA MERCY HOSPITAL - OKLAHOSPITAL OKLAHOMA HEALTH HOSPITAL OL MEDICAL CENTER OU MEDICAL CENTER OU MEDICAL CENTER OU MEDICAL CENTER EDMOND SSM HEALTH ST ANTHONY HOSPITAL

Reported – 10.67 hours

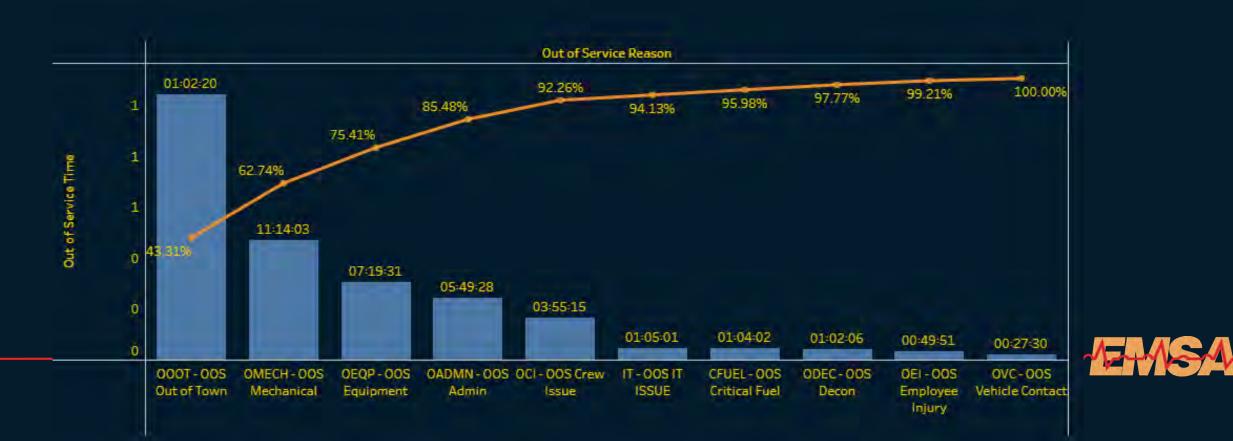
Unreported	- 3.5	hours
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Time Arrive Destination
Last 4 days
Location Name (Response
ALLIANCE HEALTH - M
INTEGRIS BAPTIST M.
INTEGRIS CANADIAN .
INTEGRIS DEACONESS
INTEGRIS HEALTH ED.
INTEGRIS SOUTHWES
MERCY HOSPITAL - 0
NORMAN REGIONAL
OKLAHOMA CITY VA H
OKLAHOMA HEART H.
OKLAHOMA HEART H.
OU MEDICAL CENTER
OU MEDICAL CENTER
SSM HEALTH ST ANTH

Eastern Division Out of Service Dashboard

00S Start Time	00S End Time	Name	Out of Service Reason	
5/23/2021 3:31:53 AM	5/23/2021 5:36:48 AM	139	000T-00S Out of Town	02:04:56
5/23/2021 12:55:14 PM	5/23/2021 2:26:06 PM	120	000T - 00S Out of Town	01:30:53
5/23/2021 3:31:00 PM	5/23/2021 3:57:30 PM	112	OEQP - OOS Equipment	00:26:31
Grand Total				04=02=20

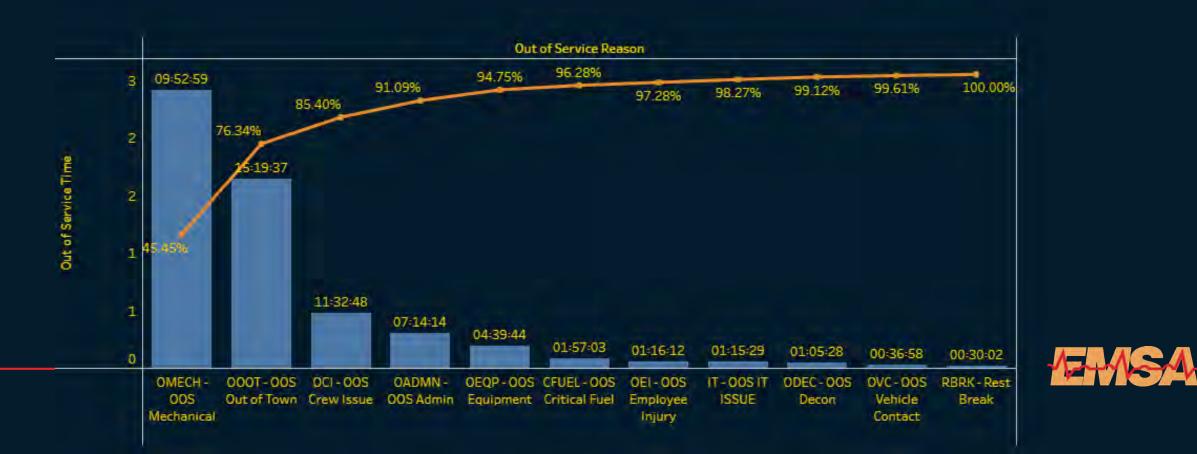




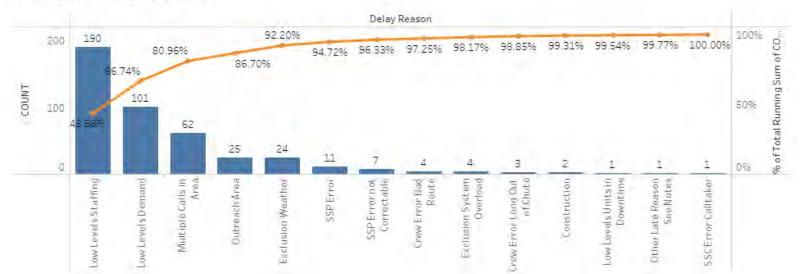
Western Division Out of Service Dashboard

00S Start Time	00S End Time	Name	Out of Service Reason	
5/23/2021 12:36:25 AM	5/23/2021 1:25:14 AM	384	OMECH - OOS Mechanical	00:48:49
5/23/2021 1:52:53 AM	5/23/2021 2:28:18 AM	380	OMECH - OOS Mechanical	00:35:25
5/23/2021 2:53:03 PM	5/23/2021 3:15:29 PM	356	000T - 00S Out of Town	00:22:27
5/23/2021 10:07:54 PM	5/23/2021 10:23:03 PM	365	OMECH - OOS Mechanical	00:15:09
Grand Total				02:01:50





Western Division P1 MTD



Eastern Division P1 MTD



Headcount Dashboard



Division	Position Type	Full Time	Staffing Target	Percent Staffed	PRN	LOA	ILO	Academy	FTO	Productive FT Headcount	Productive FT % Staffed
EAST	EMT	95	92	103.26%	8	3	1	3	2	86	93.48%
	Logistics	23	22	104.55%	Q	4	0	0	0	22	100,00%
	Paramedic	79	89	88.76%	18	6	3	0	1	70	78,65%
	SSC	20	23	86,96%	1	0	0	0	1	19	82,61%
	Total	217	226	96.02%	27	10	4	3	4	197	87.17%
WEST	EMT	109	101	107.92%	11	2	2	6	6	94	93,07%
	Logistics	16	22	72,73%	2	0	0	0	0	16	72.73%
	Paramedic	87	113	76.99%	27	6	3	2	3	76	67.26%
	SSC	19	23	82,61%	2	3	0	1	0	15	65,22%
	Total	231	259	89.19%	42	11	5	9	9	201	77.61%
Grand Tota		448	485	92.37%	69	.21	9	12	13	398	82.06%



OPERATIONS EAST

- ISSUES, CONCERNS, STATUS, ETC...
 - IRONMAN WENT REALLY WELL
 - 36 TOTAL PT CONTACTS, 13 TRANSPORTS TO MAIN MEDICAL AND 10 TRANSPORTS TO HOSPITALS, WORST PT WAS FX CLAVICLE/ RIBS AND A COLLAPSED LUNG.
 - STAYING FOCUSED ON COMPLIANCE, TRYING TO GET SUBS UP
 - WORKING ON IAP FOR LEGACY FEST AND CENTENNIAL EVENTS
 - NEXT MEETING WITH TDP IS TOMORROW, SHOULD HAVE MORE DETAILS FOR THE WEEKEND.
- DISTRICT CHIEF PLANS, STAFFING
 - WE HAVE ONE DC/ADC MEETING LEFT
 - 6/8 DC
- SIGNIFICANT INCIDENT(S) REVIEW
 - NO SIGNIFICANT INCIDENTS TO REVIEW



OPERATIONS WEST

- ISSUES, CONCERNS, STATUS, ETC...
 - COMPLIANCE
- DISTRICT CHIEF PLANS, STAFFING
 - 6/8 STAFFING
 - KEEP TEAM FOCUSED ON CONTROLLABLE FACTORS (TASK TIMES AND PREVENTABLE OOS TIME). MEETING WITH TMS THAT HAVE LONG TASK TIMES AND GETTING THEM BACK INTO GREEN.
 - THIS WEEK WILL BE FOCUSED ON BALANCING NUMBER OF FTOS ON EACH ASSIGNED DC TEAM TO HELP SPREAD SPAN OF CONTROL MORE EVENLY.
 - DC/ADC INTERVIEWS NEARLY COMPLETE.
- SIGNIFICANT INCIDENT(S) REVIEW
 - **0** SIGNIFICANT INCIDENTS TO REVIEW



SPECIAL EVENTS: THIS WEEK

- East
- 5/24 Tulsa Oilers
- 5/25 5/30 Senior PGA
- 5/28 5/30 Legacy Festival
- 5/28 Tulsa Oilers

- West
- 5/29 OKC Energy



Special Events: Newly Scheduled

• East

- 6/3 Xtreme Fighting
- 6/6 Tulsa Symphony @ BOK

• West

- 6/27 First Responder Day at Coffee Creek Church
- 7/24 OKC Cannafist Kickboxing



Special Events: Forecast

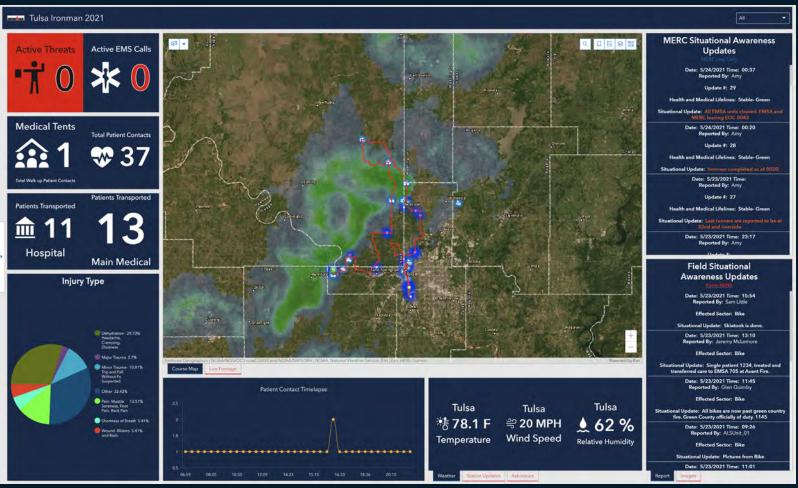
- East
- Centennial Events through June
- West
 - Arts Festival
 - Women's College World Series
 - Liberty Fest Planning June 1



RMRS: REGION 7 HCC UPDATE

• <u>Ironman</u>"

- 13 patient contacts
 - 11 to hospital
 - 13 to main medical
- No major issues













RMRS: REGION 7 HCC UPDATE

• CENTENNIAL/ END OF MAY EVENTS

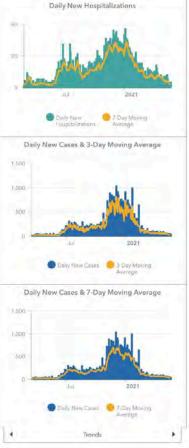
- RMRS CONTINUING TO ATTEND WEEKLY LAW ENFORCEMENT BRIEFINGS
 - NEXT MEETINGS TUESDAY
- COMMAND POST WILL BE ACTIVATED ON THE 27TH AT TPD ACADEMY
 - RMRS WILL BE PRESENT FROM ACTIVATION ON
- MERC DASHBOARD
 - WILL BE UTILIZED BY THE MERC/TFD/EMSA
 - LOGIN DETAILS TO BE SENT: TUESDAY
 - MEETING WITH TPD TO HELP WITH DASHBOARD DEVELOPMENT
- REMSS DEPLOYMENT



RMRS: REGION 6/8 COVID UPDATE



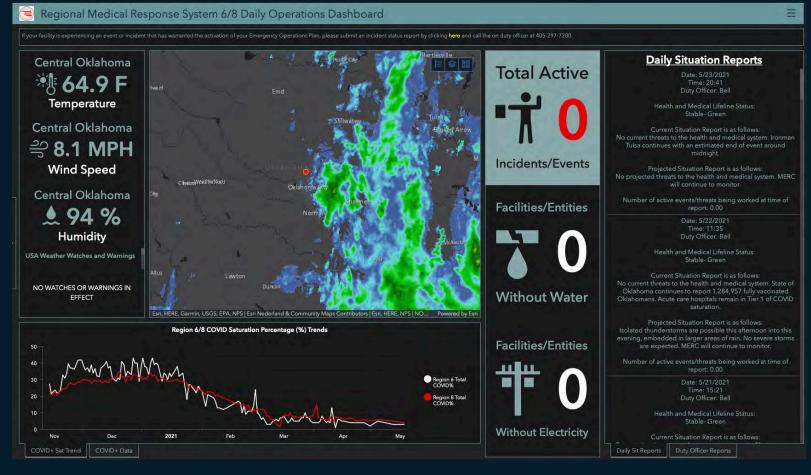






RMRS: REGION 6/8 FORECASTING

- COVID variants
- Planned Events
- Severe Weather Season





CHIEF OF INFORMATION



- City of Tulsa Ransomware Attack
 - Some systems being restored
 - Unknown time to complete restoration (most likely still weeks)
 - We will not reconnect to their network until safe (CAD2CAD Recording)
 - Vector: most likely email phishing
 - "Think before you click"
 - Source: is known but not public
- Rolling out new email security to entire team on June 8
 - Cybergraph

